

Co-op recalls Co-op Chilli & Lime Protein Crunch because of undeclared milk

Co-op is recalling Co-op Chilli & Lime Protein Crunch because the product contains milk which is not mentioned on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to milk or milk constituents.

Product details

Co-op Chilli & Lime Protein Crunch

Pack size	120g
Best before	15 August 2022, 5 September 2022 and 26 September 2022

Risk statement

Allergen(s): Milk

This product contains milk, making it a possible health risk for anyone with an allergy or intolerance to milk or milk constituents.

Action taken by the company

Co-op is recalling the above product from consumers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer notice: Co-op Chilli & Lime Protein Crunch as pdf(Open in a new window) (183.73 KB)

Our advice to consumers

If you have bought the above product and have an allergy or intolerance to milk or milk constituents, do not eat it. Instead, return it to the store from where it was bought for a full refund. Consumers can also contact Co-op's Customer Careline on 0800 0686 727 or email customer.careline@coop.co.uk.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-35-2022

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