

# Encore recalls Beef Selection in Gravy multipack dog food because packs may contain small pieces of metal

Encore is recalling Beef Selection in Gravy multipack dog food because the Beef Steak with Potatoes in Gravy tin, within the multipack, may contain small pieces of metal.

#### **Product details**

#### **Encore Beef Selection in Gravy (Multipack)**

| Pack size   | 5 tins x 156g    |
|-------------|------------------|
| Batch code  | LU1-343          |
| Best before | 09 December 2024 |

#### **Encore Beef Selection in Gravy (Multipack)**

| Pack size   | 5 tins x 156g   |
|-------------|-----------------|
| Batch code  | LU1-302         |
| Best before | 29 October 2024 |

#### **Encore Beef Steak with Potatoes in Gravy (Individual tin)**

| Pack size   | 156g          |
|-------------|---------------|
| Batch code  | LU1343D       |
| Best before | December 2024 |

#### Risk statement

This product may contain small pieces of metal which makes it unsafe for dogs to eat.

## Action taken by the company

Encore is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice. PDF

### Our advice to consumers

(pet-owners): We urge customers who have bought this product not to feed it to their dog and return it to the store with or without a receipt from where it was bought for a full refund. Further details are available at https://encorepetfood.com/uk/contact-us/

#### About product recalls and withdrawals

Os oes problem gyda chynnyrch bwyd sy'n golygu na ddylid ei werthu, gellid ei 'dynnu yn ôl' (ei dynnu oddi ar y silffoedd) neu ei 'alw yn ôl' (pan ofynnir i gwsmeriaid ddychwelyd y cynnyrch). Mae'r Asiantaeth Safonau Bwyd yn cyhoeddi Hysbysiadau Galw Cynnyrch yn Ôl i roi gwybod i ddefnyddwyr ac awdurdodau lleol am broblemau sy'n gysylltiedig â bwyd. Mewn rhai achosion, cyhoeddir 'Rhybudd Bwyd Er Gweithredu'. Mae hyn yn rhoi gwybod i awdurdodau lleol am gamau penodol i'w cymryd ar ran defnyddwyr.

Ref: FSA-PRIN-44-2022

Tanysgrifio i newyddion a rhybuddion