

# The Raw Factory recalls various raw pet food products containing tripe and/or pork as they contain salmonella

The Raw Factory Ltd is recalling various raw pet food products containing tripe and/or pork because they contain salmonella.

## Product details

### Chicken & Tripe

Batch code CT145, CT146, CT147, CT148, CT149

Best before September 2019

Batch description All products purchased between 19/09/18 and 31/10/18  
Lamb & Tripe

Batch code L&T88, L&T89, L&T90, L&T91

Best before September 2019

Batch description All products purchased between 19/09/18 and 31/10/18  
Duck Pork & Offal

Batch code DPO71, DPO72, DPO73, DPO74, DPO75

Best before September 2019

Batch description All products purchased between 19/09/18 and 31/10/18  
Pork Mince

Batch code PM65

Best before September 2019

Batch description All products purchased between 19/09/18 and 31/10/18  
Tripe

Batch code T124, T125, T126, T127, T128

Best before September 2019

Batch description All products purchased between 19/09/18 and 31/10/18  
Chicken Tripe & Offal

Batch code CTO123, CTO124, CTO125

Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18  
Tripe plus Turkey

Batch code T&T71, T&T72, T&T73, T&T74, T&T75  
Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18  
Duck Tripe & Offal

Batch code DTO115, DTO116, DTO117, DTO118  
Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18  
Salmon & Tripe

Batch code S&T85, S&T86, S&T87  
Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18  
Beef & Tripe

Batch code B&T110, B&T111  
Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18  
Pork & Tripe

Batch code P&T38, P&T39, P&T40, P&T41  
Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18  
Tripe Chunks

Batch code TC28  
Best before September 2019  
Batch description All products purchased between 19/09/18 and 31/10/18

No other The Raw Factory products are known to be affected.

## **Risk statement**

The presence of salmonella in the products listed. Salmonella is a bacterium that can cause food poisoning in humans and animals. The product could therefore carry a potential risk, either through direct handling of the pet food, or indirectly for example from food bowls or utensils or contact with the faeces of infected animals. In humans, symptoms caused by salmonella usually include fever, diarrhoea and abdominal cramps.

## **Action taken by the company**

The Raw Factory Ltd is recalling the above products. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the products. Please see the attached notice.

[Customer notice: The Raw Factory various products](#)

## **Our advice to consumers**

Pet owners: When handling and serving raw pet food to pets it is always advised to clean utensils and feeding bowls thoroughly. Consumers should wash hands thoroughly after handling raw pet food and store separate from any ready-to-eat foods. Care should be taken when defrosting to avoid cross contamination of other foods/ surfaces. If you have bought any of the above products, return them to the store from where they were bought for a full refund.

## **About product recalls and withdrawals**

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-57-2018

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