

# The Raw Factory recalls various raw pet food products containing tripe and/or pork as they contain salmonella

The Raw Factory Ltd is recalling various raw pet food products containing tripe and/or pork because they contain salmonella.

## Product details

Chicken & Tripe	
Batch code	CT145, CT146, CT147, CT148, CT149
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

Lamb & Tripe	
Batch code	L&T88, L&T89, L&T90, L&T91
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

Duck Pork & Offal	
Batch code	DPO71, DPO72, DPO73, DPO74, DPO75
Best before	September 2019

**Duck Pork & Offal**

Batch description	All products purchased between 19/09/18 and 31/10/18
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**Pork Mince**

Batch code	PM65
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

**Tripe**

Batch code	T124, T125, T126, T127, T128
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

**Chicken Tripe & Offal**

Batch code	CTO123, CTO124, CTO125
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

**Tripe plus Turkey**

Batch code	T&T71, T&T72, T&T73, T&T74, T&T75
Best before	September 2019

**Tripe plus Turkey**

Batch description	All products purchased between 19/09/18 and 31/10/18
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**Duck Tripe & Offal**

Batch code	DTO115, DTO116, DTO117, DTO118
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

**Salmon & Tripe**

Batch code	S&T85, S&T86, S&T87
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

**Beef & Tripe**

Batch code	B&T110, B&T111
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

**Pork & Tripe**

Batch code	P&T38, P&T39, P&T40, P&T41
Best before	September 2019

## Pork & Tripe

Batch description	All products purchased between 19/09/18 and 31/10/18
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## Tripe Chunks

Batch code	TC28
Best before	September 2019
Batch description	All products purchased between 19/09/18 and 31/10/18

## Risk statement

The presence of salmonella in the products listed. Salmonella is a bacterium that can cause food poisoning in humans and animals. The product could therefore carry a potential risk, either through direct handling of the pet food, or indirectly for example from food bowls or utensils or contact with the faeces of infected animals. In humans, symptoms caused by salmonella usually include fever, diarrhoea and abdominal cramps.

## Action taken by the company

The Raw Factory Ltd is recalling the above products. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the products. Please see the attached notice.

PDF

[View Customer notice: The Raw Factory various products as pdf\(Open in a new window\)](#) (184.35 KB)

## Our advice to consumers

Pet owners: When handling and serving raw pet food to pets it is always advised to clean utensils and feeding bowls thoroughly. Consumers should wash hands thoroughly after handling raw pet food and store separate from any ready-to-eat foods. Care should be taken when defrosting to avoid cross contamination of other foods/ surfaces. If you have bought any of the above products, return them to the store from where they were bought for a full refund.

## About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to

be taken on behalf of consumers.

Ref: FSA-PRIN-57-2018

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