Nestlé UK recalls AERO Hot Chocolate products because they may contain small pieces of food-grade silica beads

Nestlé UK is taking a precautionary step of recalling AERO Hot Chocolate products because a small number of packs may contain small pieces of food-grade silica beads, making them unsafe to eat.

Product details

AERO Hot Choc jars

Pack size	288g
Batch code	All batch codes
Best before	All date codes

AERO ‘Hot Choc’ sachets

Pack size	24g
Batch code	All batch codes
Best before	All date codes

AERO GO Instant ‘Hot Choc’

Pack size	28g
Batch code	All batch codes
Best before	All date codes

Risk statement

These products may contain small pieces of food-grade silica beads, making them unsafe to eat.

Action taken by the company

Nestlé UK is recalling the above products from customers. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the products are being recalled and tells them what to do if they have bought the products. Please see the attached notice.
PDF
Gweld Customer notice: AERO Hot Chocolate products as pdf(Open in a new window) (0 KB)

Our advice to consumers

If you have bought any of the above products do not eat them. Instead, dispose of the contents and send the lid of the jar, the empty sachet or the sleeve of the cups (cardboard of plastic 8-sleeve) with your name and address for a full refund to AERO Hot Chocolate Recall, PO BOX 205, Freepost 1374, York, YO91 1XB. Consumers with any concerns can call Nestlé UK free on 00800 63785385.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-61-2022

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