

# Nestlé UK recalls AERO Hot Chocolate products because they may contain small pieces of food-grade silica beads

Nestlé UK is taking a precautionary step of recalling AERO Hot Chocolate products because a small number of packs may contain small pieces of food-grade silica beads, making them unsafe to eat.

## Product details

### AERO Hot Choc jars

|             |                 |
|-------------|-----------------|
| Pack size   | 288g            |
| Batch code  | All batch codes |
| Best before | All date codes  |

### AERO ‘Hot Choc’ sachets

|             |                 |
|-------------|-----------------|
| Pack size   | 24g             |
| Batch code  | All batch codes |
| Best before | All date codes  |

### AERO GO Instant ‘Hot Choc’

|             |                 |
|-------------|-----------------|
| Pack size   | 28g             |
| Batch code  | All batch codes |
| Best before | All date codes  |

## Risk statement

These products may contain small pieces of food-grade silica beads, making them unsafe to eat.

## Action taken by the company

Nestlé UK is recalling the above products from customers. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the products are being recalled and tells them what to do if they have bought the products. Please see the attached notice.

PDF

[Gweld Customer notice: AERO Hot Chocolate products as pdf\(Open in a new window\)](#) (0 KB)

## Our advice to consumers

If you have bought any of the above products do not eat them. Instead, dispose of the contents and send the lid of the jar, the empty sachet or the sleeve of the cups (cardboard or plastic 8-sleeve) with your name and address for a full refund to AERO Hot Chocolate Recall, PO BOX 205, Freepost 1374, York, YO91 1XB. Consumers with any concerns can call Nestlé UK free on 00800 63785385.

## About product recalls and withdrawals

Os oes problem gyda chynnyrch bwyd sy'n golygu na ddylid ei werthu, gellid ei 'dynnu yn ôl' (ei dynnu oddi ar y silffoedd) neu ei 'alw yn ôl' (pan ofynnir i gwsmeriaid ddychwelyd y cynnyrch). Mae'r Asiantaeth Safonau Bwyd yn cyhoeddi Hysbysiadau Galw Cynnyrch yn Ôl i roi gwybod i ddefnyddwyr ac awdurdodau lleol am broblemau sy'n gysylltiedig â bwyd. Mewn rhai achosion, cyhoeddir 'Rhybudd Bwyd Er Gweithredu'. Mae hyn yn rhoi gwybod i awdurdodau lleol am gamau penodol i'w cymryd ar ran defnyddwyr.

Ref: FSA-PRIN-61-2022

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