

# Birds Eye recalls Aunt Bessie's Crispy Whole Onion Rings because of undeclared egg and milk

Birds Eye is recalling Aunt Bessie's Crispy Whole Onion Rings as some packs may contain an incorrect product which contains both egg and milk due to a manufacturing error. This means the product is a possible health risk for anyone with an allergy or intolerance to egg and/ or milk or milk constituents.

## Product details

### Aunt Bessie's Crispy Whole Onion Rings

Pack size	375g
Batch code	L3037
Best before	August 2024

## Risk statement

**Allergen(s):** Egg and Milk

This product may contain egg and milk making it a possible health risk for anyone with an allergy or intolerance to egg and/or milk or milk constituents.

## Action taken by the company

Birds Eye is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a recall notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

[Gweld Customer notice: Birds Eyes recalls Aunt Bessies's Crispy Whole Onion Rings as pdf\(Open in a new window\)](#) (287.81 KB)

## Our advice to consumers

If you have bought the above product and have an allergy or intolerance to egg and/or milk or milk constituents do not eat it. Instead, cut the packaging which shows the batch code and post this and your contact details to the address as shown on the attached notice for a full refund. The

address is Birds Eye Limited Freepost, ADM3939, London, SW1A 1 YS. For any further questions, contact Birds Eye UK Freephone hotline on 0800 088 5573 or via [www.birdseye.co.uk/contact-us](http://www.birdseye.co.uk/contact-us)

## **About allergy alerts**

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-20-2023

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