

Harrods recalls Harrods Chocolate Cantuccini biscuits because of undeclared pistachio (nuts)

Harrods is recalling Harrods Chocolate Cantuccini biscuits because they contain pistachio (nuts), which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to pistachio (nuts).

Product details

Harrods Chocolate Cantuccini Biscuits

Pack size	250g
Batch code	L1592
Best before	August 2023

Risk statement

Allergen(s): Pistachio (nuts)

This product contains pistachio making them a possible health risk for anyone with an allergy to pistachio (nuts).

Action taken by the company

Harrods is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer Notice: Harrods Chocolate Cantuccini Biscuits as pdf(Open in a new window) (124.91 KB)

Our advice to consumers

If you have bought the above product and have an allergy to pistachio (nuts), do not eat it. Instead please contact Harrods Customer Services on +44 (0) 20 7730 1234 to request a full refund.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-26-2023

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