

Morrisons recalls Free From Gluten Choco Crackles because of undeclared allergens

Morrisons is recalling Morrisons Free From Gluten Choco Crackles because it contains hazelnuts (nuts), milk, and gluten-free oats which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to hazelnuts (nuts), an allergy or intolerance to milk or milk constituents, and/or an allergy to oats (that are gluten free).

Product details

Free From Gluten Choco Crackles

Pack size	300g
Best before	18 September 2024
Allergens	Milk, Nuts (hazelnut), Oats (Gluten-free)

Risk statement

Allergen(s): Hazelnuts (nuts), milk, oats (that are gluten free)

This product contains hazelnuts (nuts), milk, and oats (that are gluten free) making it a possible health risk for anyone with an allergy to hazelnuts (nuts), an allergy or intolerance to milk or milk constituents, and/or an allergy to oats (that are gluten free).

Action taken by the company

Morrisons is recalling the above product from customers and has contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is/products are being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer notice: Morrisons Free From Gluten Choco Crackles as pdf(Open in a new window) (206.45 KB)

Our advice to consumers

If you have bought the above product and have an allergy to hazelnuts (nuts), an allergy or intolerance to milk or milk constituents, and/or an allergy to oats (that are gluten free), do not eat it. Instead return it to the store from where it was bought for a full refund.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-55-2023

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