

Waitrose & Partners recalls Waitrose N°1 Teacakes because of undeclared egg

Waitrose & Partners is recalling Waitrose N°1 Teacakes because they have been packed with an incorrect product which contains egg that is not mentioned on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to egg. No other Waitrose & Partners products are known to be affected.

Product details

Waitrose N°1 Teacakes	
Pack size	2 x units
Best before	07 April 2020
Allergens	Egg

Risk statement

This product contains egg, making it a possible health risk for anyone with an allergy or intolerance to egg.

Action taken by the company

Waitrose & Partners is recalling the above product from customers and has contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

[View Customer notice; Waitrose No1 Teacakes as pdf\(Open in a new window\)](#) (91.92 KB)

Our advice to consumers

If you have bought the above product and have an allergy or intolerance to egg, do not eat it. Instead contact Waitrose customer service on 0800 188 881 to arrange a refund. If customers are making an essential trip to a Waitrose store, they can return the item in-store for a full refund.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-27-2020

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