

# **Food Alert "For Action": UNREGISTERED and UNAPPROVED ICE-CREAM PRODUCER – ZAK ICES (or LUCKY GOLD LEAF), BELLE VUE STREET, BATLEY, WEST YORKSHIRE, WF17 7DD**

Please copy to all Local Authority Officers with a possible interest.

UNREGISTERED and UNAPPROVED ICE-CREAM PRODUCER – ZAK ICES (or LUCKY GOLD LEAF), BELLE VUE STREET, BATLEY, WEST YORKSHIRE, WF17 7DD

Heads of Environmental Health Services and Directors of Trading Standards should be aware that an unregistered and unapproved Food Business Operator (FBO), Zak Ices, Belle Vue Street, Batley, West Yorkshire, WF17 7DD has been producing ice cream using an approval code of UK KM058 EEC which previously belonged to a another company and was withdrawn in 2007. The FBO is also producing Ice cream in the name of 'Lucky Gold Leaf', using the same approval code of UK KM058 EEC.

Since the last food alert was issued, Ref: 02/2017, dated 12 October 2017, further investigations by Kirklees Council have taken place, a more comprehensive distribution list (attached) was found at the FBO's premises of ice cream supplied by Zak Ices (or Lucky Gold Leaf). It has also been found that some products supplied by Zak Ices are produced by third parties. These products come from approved premises and, although there are no known issues with regards to the safety of these particular products, as they are supplied by Zak Ices there is insufficient assurance as to the hygienic handling and storage and we recommend that they be withdrawn from sale. Pictures of some of these products can be found in menus (picture attached) supplied by Zak Ices to restaurants. Giving that Zak Ices have not traded for the last 4 weeks, before withdrawing any products, can LAs please confirm with the FBO's that any third party products found are not being supplied by Zak Ices.

The only products identified so far are listed as below (pictures attached), but other flavours could be available.

Risk:

The ice cream is supplied and produced at an unregistered and unapproved premise and therefore it is not known what production, storage and hygiene procedures are taken place at the premises.

Actions (to be) taken by enforcement authorities:

These products were supplied and possibly produced by ZAK ICES, Belle Vue Street, Batley, West Yorkshire, WF17 7DD. They have also produced under the name of 'Lucky Gold Leaf', also using the unauthorised approval code of UK KM058 EEC. This business is not approved or registered for this activity and has been producing ice cream using an approval code of UK KM058 EEC.

The FBO and products fail to comply with various food hygiene and labelling legislative requirements, including the following:

Failure to register or gain the necessary approval for activities involving processing of products of animal origin - Regulation 852/2004, Article 6 (Registration and Approval)

Inappropriate use of an old approval code (previously allocated to another business) - Regulation 853/2004, Annex II, Section 1, A (1) (Identification Marking/Application of)

Failure to comply with requirements for allergen labelling - Regulation 1169/2011, Article 21, para 1 (b) (Labelling of certain substances or products causing allergies or intolerances)

Kirklees Council have already contacted the businesses located in Kirklees and removed the products where found. The businesses listed are mostly restaurants.

We recommend that local authorities with those premises in their areas as listed in the customer list visit those FBOs and determine whether the premises hold any products supplied from ZAK ICES or Lucky Gold Leaf, looking out for the unauthorised use of approval number UK KM058 EEC. Local authorities should, acting in their capacity as enforcement authority, consider whether products which are found should be withdrawn from sale and, acting in accordance with the applicable statutory procedures, detained or seized, if necessary using powers under the Food Safety Act 1990 and Regulation 29 of the Food Hygiene (England) Regulations 2013.

Local authorities are also requested to inform the FSA if they find these products and to provide the FSA with details of onward traceability from these businesses and advise them to contact their retail customers to advise them to voluntarily withdraw any product still within their control. Details should be reported to [foodincidents@foodstandards.gsi.gov.uk](mailto:foodincidents@foodstandards.gsi.gov.uk) or tel: 020 7276 8448.

## Product details

| <b>ZAK ICES – Vanilla Ice Cream</b> |           |
|-------------------------------------|-----------|
| Product code                        | None      |
| Pack size                           | White tub |
| Batch code                          | None      |

| <b>ZAK ICES – Luxury Ice Cream</b> |           |
|------------------------------------|-----------|
| Product code                       | None      |
| Pack size                          | White tub |

**ZAK ICES – Pistachio Ice Cream**

|              |      |
|--------------|------|
| Product code | None |
|--------------|------|

**ZAK ICES – Mint Mania Ice Cream**

|              |      |
|--------------|------|
| Product code | None |
|--------------|------|

**ZAK ICES – Banoffee Pie**

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

**ZAK ICES – Mango Kulfi**

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

**ZAK ICES – Mint Choc Chip**

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

**ZAK ICES – Pistachio Kulf**

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

### ZAK ICES – Strawberry Sensation

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

### ZAK ICES – Bubblegum Ice Cream

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

### Lucky Gold Leaf – Pistachio Kulfi

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

### Lucky Gold Leaf – Mango Kulfi

|              |           |
|--------------|-----------|
| Product code | None      |
| Pack size    | White tub |

PDF

[View FSA-FAFA-02-2017-update-1 Examples as pdf\(Open in a new window\)](#) (6.11 MB)

## Our advice to consumers

If you have bought any of the above products, do not consume them.  
and Caterers: If you have bought any of the above products, do not consume them.

## About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to

be taken on behalf of consumers.

Ref: FSA-FAFA-02-2017-update-1

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