

# Hotel Chocolat recalls Ugly But Good Bag Lychee & Rose because of undeclared nuts

Hotel Chocolat is recalling its Ugly But Good Bag containing Lychee & Rose chocolates because they may contain a chocolate made with a macadamia praline filling. The filling contains nuts (macadamia nuts and hazelnuts) which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to nuts.

## Product details

### Ugly But Good Bag Lychee & Rose

Pack size	300g
Lot number	21028
Best before	31 May 2021
Allergens	Nuts (hazelnut, macadamia nut)

## Risk statement

### Allergen(s): Nuts

This product contains hazelnuts and macadamia nuts making it a possible health risk for anyone with an allergy to nuts.

## Action taken by the company

Hotel Chocolat is recalling the above product from customers and have been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is/products are being recalled and tell them what to do if they have bought the product(s). Please see the attached notice.

PDF

[Gweld Customer notice: Hotel Chocolat Ugly But Good Bag Lychee and Rose as pdf\(Open in a new window\)](#) (200.97 KB)

## Our advice to consumers

If you have bought the above product and have an allergy to nuts, do not eat it. Instead return it to the store from where it was bought for a full refund.

## About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-16-2021

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