Hotel Chocolat recalls Summer Desserts Sleekster chocolates because of undeclared allergens

Hotel Chocolat is recalling Summer Desserts Sleekster chocolates because they contain egg, wheat (gluten), hazelnuts (nuts) and walnuts (nuts), which are not mentioned on the label. The ingredients list and allergens on the base of the product are incorrect. This means the product is a possible health risk for anyone with an allergy or intolerance to egg and/or wheat (gluten) and/or an allergy to hazelnuts (nuts) and/or walnuts (nuts).

Product details

Summer Desserts Sleekster

| Pack size | 365g |
|-------------|--|
| Batch code | All batches |
| Best before | 31 October 2021 |
| Allergens | Egg, Gluten (wheat), Nuts (hazelnut, walnut) |

Risk statement

Allergen(s): Egg, wheat (gluten), hazelnuts (nuts) and walnuts (nuts)

This product contains egg, wheat (gluten), hazelnuts (nuts) and walnuts (nuts) making it a possible health risk for anyone with an allergy or intolerance to egg and/or wheat (gluten) and/or an allergy to hazelnuts (nuts) and/or walnuts (nuts).

Action taken by the company

Hotel Chocolat is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tells them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer notice: Hotel Chocolat Summer Desserts Sleekster chocolates as pdf(Open in a new window) (451.65 KB)

Our advice to consumers

If you have bought the above product and have an allergy or/intolerance to egg and/or wheat (gluten) and/or an allergy to hazelnuts (nuts) and/or walnuts (nuts), do not eat it. Instead return it to the store from where it was bought for a full refund.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-21-2021

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