Dorset Oysters recalls Dorset Oysters because of possible contamination with norovirus

Dorset Oysters is recalling Dorset Oysters as a precautionary measure because the oysters might be contaminated with norovirus. The products affected are limited to oysters sold at retail stores listed below between 27 October and 14 November 2021.

Product details

Samways

Product code	Gore Cross Business Park, Corbin Way, Bridport, Dorset, DT6 3UX
Batch description	Sold between 27 October and 12 November 2021

Shellseekers

Product code	Borough Market London, 8 Southwark St, London, SE1 1T
Batch description	Sold between 27 October and 12 November 2021

Cove on the Quay

Product code	1 Old Orchard, Poole, BH15 1SD
Batch description	Sold between 27 October and 12 November 2021

Dorset Fish and Shellfish

Product code	South Kensington Farmer's Market, Bute Street, South Kensington, London, SW7 3EX
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John Bells Fish

Product code	Rear of No.1, High Street Wimborne, BH21 1HR
Batch description	Sold between 27 October and 12 November 2021

The Salt Pig

Product code	6 North Street, Wareham, BH20 4AF and 7a Station Road Swanage, BH19 1AB
Batch description	Sold between 27 October and 12 November 2021

Jarvis

Product code	56 Coombe Road, Kingston, Surrey, KT2 7AK
Batch description	Sold between 27 October and 12 November 2021

Dorset Fish and Shellfish

Product code	Notting Hill Farmer's Market, Car Park behind Waterstones Kensington Church Street, Kensington, London W11 3LQ
Batch description	Sold between 27 October and 12 November 2021

Frank Greenslade Ltd

Product code	New Quay Road, Poole, BH15 4AF
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Batch description Sold between 27 October and 12 November 2021
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T Greenslade Fresh Fish Ltd

Product code	8 Kingland Crescent, Poole, BH15 1TA
Batch description	Sold between 27 October and 12 November 2021

BH Fish Ltd

Product code	118 Orchard Plaza, High Street, Poole, BH15 1NB
Batch description	Sold between 27 October and 12 November 2021

Paul Williamson Fresh Fish

Product code	2 Malthouse, Okeford Fitzpaine, Blandford, DT11 0RS
Batch description	Sold between 27 October and 12 November 2021

Risk statement

The possible presence of norovirus in the products listed above.

Symptoms caused by norovirus typically include sudden onset nausea, projectile vomiting, diarrhoea and fever but can also include abdominal pain and aching limbs. Norovirus can also lead to dehydration, especially in young children, older adults and people with weakened immunity.

Action taken by the company

Dorset Oysters are recalling the above products. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

Gweld Customer Notice: Dorset Oysters as pdf(Open in a new window) (141.25 KB)

Our advice to consumers

If you have bought Dorset Oysters from any of the food businesses listed above, do not eat them. Instead, return them to the food business from where they were bought for a full refund. If you are unsure if the oysters purchased were from Dorset Oysters or have any questions, please contact the retailer where they were purchased or contact Dorset Oysters directly on 01202 666057.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-53-2021

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