Encore recalls Beef Selection in Gravy multipack dog food because packs may contain small pieces of metal

Encore is recalling Beef Selection in Gravy multipack dog food because the Beef Steak with Potatoes in Gravy tin, within the multipack, may contain small pieces of metal.

Product details

Encore Beef Selection in Gravy (Multipack)

Pack size	5 tins x 156g
Batch code	LU1-343
Best before	09 December 2024

Encore Beef Selection in Gravy (Multipack)

Pack size	5 tins x 156g
Batch code	LU1-302
Best before	29 October 2024

Encore Beef Steak with Potatoes in Gravy (Individual tin)

Pack size	156g
Batch code	LU1343D
Best before	December 2024

Risk statement

This product may contain small pieces of metal which makes it unsafe for dogs to eat.

Action taken by the company

Encore is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.
PDF
View Customer Notice: Encore Multipack Dog Food as pdf(Open in a new window) (501.74 KB)

Our advice to consumers

(pet-owners): We urge customers who have bought this product not to feed it to their dog and return it to the store with or without a receipt from where it was bought for a full refund. Further details are available at https://encorepetfood.com/uk/contact-us/

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-44-2022

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