

Privacy notice for allergy survey January 2019

Information on the allergy survey privacy notice, why we require data, what we do with the data and your rights.

The Food Standards Agency will be what is known as the 'Controller' of the personal data provided to us.

Why we need it

We need to collect this information for the purpose of investigating the challenges and impact of a food allergy or intolerance on your social life, activities, school or work, relationships and those closest to you, and to find out what you experience, as a food allergic customer, when it comes to ordering a takeaway or eating out.

You have consented to provide this information to us but are able to withdraw your consent at any time by getting in touch with us.

What we do with it

We retain any personal information that is collected only for as long as necessary to carry out these functions, and in line with our retention policy. This means that this information will be retained for 2 years from receipt.

All the personal data we process is located on servers within the European Union or, where hosted in the United States, covered by privacy shield. Our cloud based services have been procured through the government framework agreements and these services have been assessed against the national cyber security centre cloud security principles.

No third parties have access to your personal data unless the law allows them to do so. In line with this commitment your information may be passed to Allergy UK and Anaphylaxis Campaign. The Food Standards Agency will sometimes share data with other government departments, public bodies, and organisations which perform public functions to assist them in the performance of their statutory duties or when it is in the public interest. This data could be used to help inform public policy, and will be in an anonymised format.

Your rights

You have a right to see the information we hold on you by making a request in writing to the email address below. You can request to have your personal data erased or if you believe the information we process on you is incorrect you can request to have it corrected. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).