Report a problem with food hygiene ratings

Report a food safety or hygiene issue

You can report a food problem in a restaurant, a food shop or with food ordered online to the local authority where the business is located.

Use this service to find contact details of the food safety team. You can email the team or use the local authority's website to report your issue.

The local authority's food safety team will investigate the issue and take appropriate action.

Report an unregistered food business

All food businesses must register with their local authority. If you think a food business may not be registered, you can report it to the local authority's food safety team where the business is located.

Report a problem with a food hygiene rating

Read guidance for reporting a problem with a food hygiene rating, such as:

- if you can't find a food business's rating on the website
- the online rating is different to a rating sticker
- a business is deliberately displaying a higher rating

Report a problem with your business's food hygiene rating

Read our guidance on reporting a problem with a food hygiene rating of your business if you:

- cannot find your rating on the website
- want to appeal your rating
- want to get a food hygiene rating for your business

Or your:

- address details are incorrect
- rating is different to the one given on the last inspection

Report a problem with the food hygiene ratings service

To tell us about an issue or to comment on our?food hygiene ratings search service, email? hygieneratings@food.gov.uk.