

# Report a problem with food hygiene ratings

## Report a food safety or hygiene issue

You can [report a food problem](#) in a restaurant, a food shop or with food ordered online to the local authority where the business is located.

Use this service to [find contact details of the food safety team](#). You can email the team or use the local authority's website to report your issue.

The local authority's food safety team will investigate the issue and take appropriate action.

## Report an unregistered food business

All food businesses must register with their local authority. If you think a food business may not be registered, you can report it to the [local authority's food safety team](#) where the business is located.

## Report a problem with a food hygiene rating

Read guidance for [reporting a problem with a food hygiene rating](#), such as:

- if you can't find a food business's rating on the website
- the online rating is different to a rating sticker
- a business is deliberately displaying a higher rating

## Report a problem with your business's food hygiene rating

Read our guidance on [reporting a problem with a food hygiene rating of your business](#) if you:

- cannot find your rating on the website
- want to appeal your rating
- want to get a food hygiene rating for your business

Or your:

- address details are incorrect
- rating is different to the one given on the last inspection

## Report a problem with the food hygiene ratings service

To tell us about an issue or to comment on our [food hygiene ratings search service](#), email? [hygieneratings@food.gov.uk](mailto:hygieneratings@food.gov.uk).