

# Interstoq recalls Chocomel because milk is not declared in English

Interstoq is recalling Chocomel because it contains milk, which is not listed in English on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to milk or milk constituents.

## Product details

### Chocomel

Pack size	300ml
Best before	07 November 2023 and 29 November 2023

## Risk statement

### Allergen(s): Milk

The product contains milk which has not been listed in English on the label, this means the product is a possible health risk to anyone with an allergy or intolerance to milk or milk constituents.

## Action taken by the company

Interstoq is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product.

PDF

[View Customer Notice: Chocomel 300ml as pdf\(Open in a new window\)](#) (1.74 MB)

## Our advice to consumers

If you have bought the above product and have an allergy to milk or milk constituents do not drink it. Instead, return it to a Home Bargains store for a full refund. For further enquiries please contact [product.support@interstoq.com](mailto:product.support@interstoq.com).

## About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-38-2023

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