

Marks & Spencer recalls M & S Smooth Butternut Squash Soup because it may contain small pieces of metal

Marks & Spencer is recalling M & S Smooth Butternut Squash Soup because it may contain small pieces of metal which makes it unsafe to eat.

Product details

M & S Smooth Butternut Squash Soup

Pack size	600g
Use by	06 October 2024

Risk statement

The product may contain pieces of metal making it unsafe to eat.

Action taken by the company

Marks & Spencer is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice. PDF

View Customer notice: M&S recalls M&S Smooth Butternut Squash Soup as pdf(Open in a new window) (261.49 KB)

Our advice to consumers

If you have bought any of the above product do not eat it. Instead, return it to your nearest store for a full refund. For more information contact Marks & Spencer on 03330148555

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-44-2024

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