

# Evaluation of the Food Standards Pilot in Wales: Annex 5 End of pilot interview guide for control Local Authorities

## Background

Purpose: To identify any changes if the person has changed

1. Please can you introduce yourself and your role within your authority?

- Length of service
- Change in role – amount of time they spend on standards – whether this is consistent
- Whether role was different through the last 6 months

2. Please can you describe how your delivery of food standard controls has changed since the last interview (if it has changed)? [September- February 2023/24]

- Overall staffing resources

3. If there have been any changes, why were these introduced? [probe for conversations with other LAs, not enough capacity, other reasons?]

## Non-compliance identification

4. How are you currently identifying non-compliances? [probe for specific examples to illustrate]

- Is this effective?
- What can be improved?
- Consistent approach?

5. Are you carrying out Remote Interventions (RIs)?

- If so, in what circumstances?
- How effective do you think they are?
- Effect on different types of FBO
- Staff perception of use

6. What do you think are the main benefits of RIs? [probe for specific examples to illustrate]

- Targeting resources/saving staff time
- Gathering data

7. How will you use RIs in the future? [probe for specific examples to illustrate]

- Resource planning
- Guiding

8. How is sampling used to guide your work? [probe for specific examples to illustrate]

- How has this changed since the last interview?
- Are you conducting more/less sampling? Please explain

## Use of Intelligence

9. How does your organisation typically gather intelligence? [explain what intelligence is if not clear] [probe for specific examples to illustrate]

- How is this recorded?
  - Ease of uploading data?
- How is this intelligence communicated?
  - Communicated to whom?
  - Accessed by whom?

10. Has the way that your LA uses intelligence changed since the last interview?

- Why/Why not?
- Definition of intelligence – is there a broader classification?
- Type of intelligence shared
- Data updating/sharing
- Resource planning
- Uses to identify non-compliance

11. What tools are used to share intelligence?

- Is this the same as before?

12. What do you use intelligence for?

- How does this influence work planning?

13. What are the barriers to using intelligence?

## Barriers/Enablers

14. What is the main challenge in the delivery of food standards controls today?

- How can the FSA address this?
  - Wider support/collaboration needed
- How are you addressing this?

15. Has there been a change in your relationships with the establishments since the last interview?

16. Are you carrying out any practices which you think could be considered best practice?

- How are these shared?

## Close

17. How could the FSA better support the delivery of Food Standards?

18. Is there anything you'd like to add to the discussion?