

# Accessibility statement for registering a vineyard in the UK

This accessibility statement applies to the [Registering a vineyard in the UK](#) service.

This application is run by the Food Standards Agency. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible. You can see a full list of any issues we currently know about in the non-accessible content section of this statement.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [fsa.communications@food.gov.uk](mailto:fsa.communications@food.gov.uk)
- phone our Helpline: 0330 332 7149 (open 9am until 5pm, Monday to Friday)?

We'll consider your request and get back to you in 10 days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- email: [fsa.communications@food.gov.uk](mailto:fsa.communications@food.gov.uk)
- phone our Helpline: 0330 332 7149 (open 9am until 5pm, Monday to Friday)?

[Read tips on contacting organisation about inaccessible websites.](#)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

If you are in Northern Ireland and are not happy with how we respond to your complaint you can contact the [Equalities Commission for Northern Ireland](#) who are responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

## Technical information about this website's accessibility

The Food Standards Agency is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard, due to 'the non-compliances' listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons.

### Non-compliance with the accessibility regulations

#### Headings and page structure

Pages did not have titles that described the topic or purpose of the page.

**WCAG Reference:** 2.4.2 Page Titled (Level A)

The same page title has been used across multiple pages which means that it cannot be used to distinguish the pages. Screen reader users may rely on the page title along with the main page heading to identify the page and understand the page content and purpose.

The text 'Application incomplete' on the vineyard registration form hub is showing as a possible header.

#### Focus Order

Focusable components did not receive focus in an order that preserved meaning and operability.

**WCAG Reference:** 2.4.3 Focus Order (Level A)

When the page loads, focus is not set to correct area of the page. Users would expect to navigate the page in reading order, from top to bottom and left to right.

#### Information and Relationships

Information, structure and relationships conveyed through presentation were not programmatically determined or available in text.

**WCAG Reference: 1.3.1 Info and Relationships (Level A)**

Error messages on pages for entering type of business registering, winery name, the availability of a full postal address or location, status of holder and Tenure are not sufficiently descriptive.

**Non-descriptive labels**

Labels did not sufficiently describe the topic or purpose of the content.

**WCAG Reference: 2.4.6 Headings and Labels (Level AA)**

The labels for editing parcel, vine variety, area and year planted on vine planting details page and for editing and removing parcels were non descriptive.

**Abbreviations (AAA)**

A mechanism for identifying the expanded form or meaning of abbreviations is available.

**WCAG Reference: 3.1.4 Abbreviations (Level AAA)**

The abbreviation 'PDO' with no mechanism for identifying the expanded form.

**Change on Request (AAA)**

Changes of context were initiated without the user requesting the changes and without a mechanism to turn off such changes.

**WCAG Reference: 3.2.5 Change on Request (Level AAA)**

The privacy notice link on the vineyard registration form is opened in a new tab or window when activated without making users aware that this is the case prior to activation.

If you find an issue that we have yet to identify, please contact us using one of the routes described in the 'Reporting accessibility problems with this website' section of this statement.

**Disproportionate burden**

At this time, we have not made any disproportionate burden claims.

**Content that's not within the scope of the accessibility regulations**

At this time, we have not identified any content that is not within scope of the accessibility regulations.

**Preparation of this accessibility statement**

This statement was prepared on 20 January 2025. It was last reviewed on 20 January 2025.

This service was last tested on 21 January 2025. A test was carried out by Digital Accessibility Centre (DAC) on 20 March 2023. We will update this statement as soon as the issues are rectified.