

Update 3 – All sales of Orgenism Eggshell Membrane Capsules are recalled because of contamination with Salmonella linked to illness

Orgenism is recalling all Eggshell Membrane Capsules, because Salmonella has been found in the product.

The Salmonella found in this product has been linked to human illness after consumption of the product. The Salmonella found is resistant to several antibiotics and should not be disposed of in household waste nor flushed down the toilet. Details on how to return the product for secure disposal are included below.

Reason for Update 3: This update is to make consumers aware of additional online platforms selling this product. This product has been sold on Ebay, in addition to Amazon and Orgenism's own website.

All sales of this brand of eggshell membrane supplements are included. If consumers identify this brand of eggshell membrane to be sold at any other retail points, including online sales, market stalls, retail stores or social media platforms, consumers should not purchase it.

Product details

name: Orgenism Eggshell Membrane Capsules

Pack size	60 capsules, 500mg per serving
Batch code	all

Risk statement

The presence of Salmonella in the products listed above.

The Salmonella found produces extended-spectrum beta-lactamase (ESBL), and is resistant to several antibiotics, (fluoroquinolones, tetracycline and Fosfomycin), making it more difficult to treat. Inaccurate disposal of the product could cause wider public health, animal health or environmental risks therefore it is important to ensure you follow the advice on how to safely dispose of the product provided below.

Symptoms caused by Salmonella usually include fever, diarrhoea and abdominal cramps.

Public Health Authorities advise if you have consumed this product and have any concerns, you should seek advice from healthcare professionals, using the most appropriate route depending on where you live, (i.e., visit your GP, call NHS111). Even if you feel well, return of the product is essential so that it can be disposed of in a way that does not contaminate the environment and put others at risk.

Do not dispose of this product in household waste or flush the capsules down toilets.

Action taken by the company

Orgenism is recalling the above product. Ebay, Amazon and Orgenism sales of this product have stopped. Investigations are ongoing. If consumers identify Orgenism brand of Eggshell membrane product sold elsewhere, do not purchase it. A recall notice has been displayed on Orgenism website. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached photo of the product. PDF

View Customer notice: Orgenism recalls Eggshell Membrane Capsules also sold on Ebay as pdf(Open in a new window) (90.21 KB)

Our advice to consumers

If you have bought the above product do not eat it and do not dispose of it in household waste nor flush the capsules down the toilet. Instead email team@orgenism.com to obtain a free pre-paid returns envelope and a full refund.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

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