

itsu (grocery) recalls itsu veg gyoza because of undeclared prawns

itsu (grocery) is recalling itsu veg gyoza because the product may contain prawns which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to crustaceans. The recalled batches are only sold in Tesco Stores.

Product details

itsu veg gyoza	
Pack size	120g
Batch code	LH283
Best before	11 December 2019
Allergens	Crustaceans

itsu veg gyoza	
Pack size	120g
Batch code	LH293
Best before	14 December 2019
Allergens	Crustaceans

itsu veg gyoza	
----------------	--

Pack size	120g
Batch code	LH302
Best before	12 December 2019, 29 January 2020 and 27 February 2020
Allergens	Crustaceans

Risk statement

Allergen(s): Crustaceans

This product may contain prawns making it a possible health risk for anyone with an allergy to crustaceans.

Action taken by the company

itsu (grocery) are recalling the above product from customers and have contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

[itsu veg gyoza](#)

Our advice to consumers

If you have bought the above product and have an allergy to crustaceans, do not eat it. For a full refund please send a picture of the batch code on the packaging to: customerservice@itsugrocery.com or write to itsu [grocery], 52-54 High Holborn, London WC1V 6RL

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-69-2019

[Subscribe to news and alerts](#)