

Terms and conditions

The Food Standards Agency websites are maintained for your personal use and viewing. Access and use by you of these sites constitutes your acceptance of these Terms and Conditions. This includes a privacy statement, cookie information, copyright statement, disclaimer and hyperlinking policy.

Linking to and from our sites

Hyperlinking to us at the Food Standards Agency

We encourage users to establish hypertext links to the site. You do not have to ask permission to link directly to pages hosted on the website. We do not object to you linking directly to our information, but you should obtain permission if you intend to use our logo.

However, we do not permit our pages to be loaded into frames on your site. The Food Standards Agency pages must load into the user's entire window.

Hyperlinking by us at the Food Standards Agency

We are not responsible for the contents or reliability of external websites and does not necessarily endorse the views expressed within them. Links to external sites should not be taken as endorsement of any kind. We cannot guarantee that these links will work all of the time and we have no control over the availability of the linked pages.

You must obtain permission if you intend to use our logo. The copying and use of the FSA logo and other FSA-related logos is not permitted without approval of the FSA.

Using food.gov.uk content

The material featured on this website is subject to Crown copyright protection unless otherwise indicated.

© [Crown copyright](#)

Using food hygiene ratings information and services

Use of proprietary food hygiene ratings information and services is subject to the terms of the [Open Government Licence \(OGL\)](#).

The ratings are subject to change as they are regularly updated to reflect the standards found when a business is inspected by a local authority food safety officer. Users are reminded that displaying or otherwise using an invalid or inaccurate rating may constitute a criminal offence and/or expose the user to potential civil liability. It is the responsibility of users to ensure that the current rating is used or to indicate the date when the information was updated.

Disclaimer

Every effort is made to ensure that the information provided on this site is accurate and up to date, but no legal responsibility is accepted for any errors, omissions or misleading statements.

It is the Food Standards Agency's policy to obtain permission to link to other web sites, and contextual links are provided to such sites where appropriate to Food Standards Agency business. The Food Standards Agency is not responsible for, and cannot guarantee the accuracy of, information on sites that it does not manage; nor should the inclusion of a hyperlink be taken to mean endorsement by the Food Standards Agency of the site to which it points.

Use of our blogs and social networks

These are standard rules about posting comments on our blog, twitter and social network sites. They are designed to ensure participants feel safe, keen to take part again and keep to its focus.

- **Debate should be lively but also constructive and respectful.**
- **Don't incite hatred** on the basis of race, religion, gender, nationality or sexuality or other personal characteristic.
- **Don't swear**, use hate-speech or make obscene or vulgar comments.
- **Don't break the law.** This includes libel, condoning illegal activity and contempt of court (comments which might affect the outcome of an approaching court case).
- **Don't engage in 'spamming'.** Don't advertise products or services.
- **If you are under 16, please get permission from a parent or guardian before commenting on this blog.**
- **Don't impersonate** or falsely claim to represent a person or organisation.
- **Don't post in a language other than English or Welsh.**
- **Protect your privacy and that of others.** Please don't post private addresses, phone numbers, email addresses or other online contact details.
- **Stay on-topic.** Please don't post messages that are unrelated to the topic.

Comments on our blog are moderated before going live. Comments will go live as soon as possible within a 48 hour period. If a comment contravenes the discussion rules it will not be published or will be removed from the blog.

Content disclaimer

Views expressed by authors (or 'bloggers') are theirs alone and do not represent the views of the FSA.

Copyright and neighbouring rights

You own the copyright in your postings, articles and pictures, but you also agree to grant the FSA a perpetual, royalty-free, non-exclusive, sublicenseable right and license to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform, play, and exercise all copyright and publicity rights with respect to any such work worldwide and/or to incorporate it in other works in any media now known or later developed for the full term of any rights that may exist in such content. If you do not wish to grant such rights to the FSA, it is suggested that you do not submit your comment to this site.

You should remember that you are legally responsible for what you write. By submitting a comment you undertake to indemnify the FSA against any liability arising from breach of confidentiality or copyright, or any obscene, defamatory, seditious, blasphemous or other actionable statement you may make.

Virus protection

The site operators make every effort to check and test material at all stages of production. It's always wise for users to run an anti virus program on all material downloaded from the internet.

The FSA cannot accept any responsibility for any loss, disruption or damage to your data or your computer system which may occur whilst using material from the FSA website.

Your privacy and cookies

How we handle your personal data

[Read our privacy policy](#)

Cookies

[How we use cookies and how you can control them.](#)