

Mars Food UK recalls Uncle Ben's Brown Basmati ready to heat rice pouches because packs may contain glass

Mars Food UK is recalling Uncle Ben's Brown Basmati ready to heat rice pouches as some packs may contain pieces of glass. The possible presence of glass makes this product unsafe to eat.

Product details

Uncle Ben's Brown Basmati ready to heat rice

Pack size	250g
Best before	17 November 2020
Best before	08 December 2020
Best before	14 June 2021
Best before	15 June 2021
Best before	03 July 2021
Best before	19 July 2021
Best before	09 December 2020
Best before	08 January 2021
Best before	18 January 2021
Best before	19 January 2021
Best before	02 March 2021
Best before	16 March 2021
Best before	20 March 2021
Best before	24 May 2021

Risk statement

The product may contain pieces of glass which could present a safety risk.

Action taken by the company

Mars Food UK is recalling the above product. Point of sale notices will be displayed in all retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

[Customer Notice: Uncle Ben's Brown Basmati ready to heat rice pouches](#)

Our advice to consumers

If you have bought the above product do not eat it. Instead return it to the store from where it was bought for a full refund or please dispose of it and contact Uncle Ben's consumer care line on 0800-952-1234 for a full refund.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-32-2020

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