

Co-op recalls Chocolate Caramel Shortcake Bites because of undeclared barley

Co-op is recalling 18 Chocolate Caramel Shortcake Bites. This is because some packs contain an incorrect product resulting in barley (gluten) not being mentioned on the label. This means the product is a possible health risk for anyone with an allergy or intolerance to barley or gluten.

Product details

Co-op 18 Chocolate Caramel Shortcake Bites	
Pack size	18 pieces
Best before	16 October 2020
Allergens	Gluten (barley)

Risk statement

Allergen(s): Barley (gluten)

This product contains barley making it a possible health risk for anyone with an allergy or intolerance to barley or gluten.

Action taken by the company

Co-op is recalling the above product from customers and has contacted the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

[View Customer notice: Co-op Chocolate Caramel Shortcake Bites as pdf\(Open in a new window\)](#)
(115.74 KB)

Our advice to consumers

If you have bought the above product and have an allergy or intolerance to barley or gluten do not eat it. Instead customers should call 0800 0686 727, email customer.careline@coop.co.uk or if customers are making an essential trip to the nearest Co-op store, they can return the item in-store for a full refund.

About allergy alerts

Sometimes there will be a problem with a food product that means it should not be sold. Then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). Sometimes foods have to be withdrawn or recalled if there is a risk to consumers because the allergy labelling is missing or incorrect or if there is any other food allergy risk. When there is a food allergy risk, the FSA will issue an Allergy Alert.

Ref: FSA-AA-52-2020

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