

# Accessibility statement for food labelling training

This accessibility statement applies to the food labelling training service.

The [food labelling training](#) service is run by the Food Standards Agency. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

## How accessible this website is

We know some parts of this website are not fully accessible. You can see a full list of any issues we currently know about in the Non-accessible content section of this statement.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: [fsa.communications@food.gov.uk](mailto:fsa.communications@food.gov.uk)
- Phone our Helpline: 0330 332 7149 (open 9.00 until 17.00, Monday to Friday)

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- Email: [fsa.communications@food.gov.uk](mailto:fsa.communications@food.gov.uk)
- Phone our Helpline: 0330 332 7149 (open 9.00 until 17.00, Monday to Friday)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

If you are in Northern Ireland and are not happy with how we respond to your complaint you can contact the [Equalities Commission for Northern Ireland](#) who are responsible for enforcing the

Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

## **Technical information about this website's accessibility**

The Food Standards Agency is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

### **Non-accessible content**

The content listed below is non-accessible for the following reasons.

### **Non-compliance with the accessibility regulations**

The content that is not accessible is outlined below:

- There is no clear focus highlighting (WCAG A 2.4.7)
- Users cannot skip navigation (WCAG A 2.4.1)
- Some form controls need labels (WCAG A 1.3.1)
- Some links do not clearly explain the purpose (WCAG A 2.4.4)
- Some tables do not have headers (WCAG A 1.3.1)
- The language of the page is not specified (WCAG A 3.1.1)
- Some PDFs are not fully accessible and do not have a defined title (WCAG A 1.1.1, WCAG 2.4.2)
- Some text does not provide enough colour contrast (WCAG AA 1.4.3)
- Some pages scroll in two dimensions on small screens (WCAG AA 1.4.10)
- Glossary links cannot be read by screen readers (WCAG A 4.1.2)

### **Disproportionate burden**

At this time, we have not made any disproportionate burden claims.

### **Content that's not within the scope of the accessibility regulations**

#### **PDFs and other documents**

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

### **What we're doing to improve accessibility**

This service is being rebuilt and will meet accessibility standards by 31 December 2020.

## **Preparation of this accessibility statement**

This statement was prepared on 22 September 2020.

This website was last tested on 22 September 2020 using automated checking tools.