

Accessibility statement for the traceability training service

This accessibility statement applies to the traceability training service

The [traceability training](#) service is run by the Food Standards Agency. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

How accessible this website is

We know some parts of this website are not fully accessible. You can see a full list of any issues we currently know about in the Non-accessible content section of this statement.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: fsa.communications@food.gov.uk
- Phone our Helpline: 0330 332 7149 (open 9.00 until 17.00, Monday to Friday)

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- Email: fsa.communications@food.gov.uk
- Phone our Helpline: 0330 332 7149 (open 9.00 until 17.00, Monday to Friday)

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

If you are in Northern Ireland and are not happy with how we respond to your complaint you can contact the [Equalities Commission for Northern Ireland](#) who are responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

Technical information about this website's accessibility

The Food Standards Agency is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

The content that is not accessible is outlined below:

- There is no clear focus highlighting (WCAG A 2.4.7)
- Users cannot skip navigation (WCAG A 2.4.1)
- Some form controls need labels (WCAG A 1.3.1)
- Some links do not clearly explain the purpose (WCAG A 2.4.4)
- Some tables do not have headers (WCAG A 1.3.1)
- The language of the page is not specified (WCAG A 3.1.1)
- Some PDFs are not fully accessible and do not have a defined title (WCAG A 1.1.1, WCAG 2.4.2)
- Some tables need a scope added to headers (WCAG A 1.3.1)
- Some pages do not have headings (WCAG A 1.3.1)
- The purpose of some forms fields are not identified programmatically (WCAG A 1.3.5)
- Iframes do not have a title (WCAG A 2.4.1)
- Glossary links cannot be read by screen readers (WCAG A 4.1.2)
- Some text does not provide enough colour contrast (WCAG AA 1.4.3)
- Some pages scroll in two dimensions on small screens (WCAG AA 1.4.10)

Disproportionate burden

At this time, we have not made any disproportionate burden claims.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

This service is being rebuilt and will meet accessibility standards by 31 December 2020.

Preparation of this accessibility statement

This statement was prepared on 22 September 2020.

This website was last tested on 22 September 2020 using automated checking tools.