

Work culture at the FSA

We offer fully flexible working arrangements and a commitment to work-life balance because we believe this enables our people to work most effectively.

Flexible ways of working (including the option to be fully home-based) and digital tools that facilitate remote working mean we enjoy high levels of staff engagement and help us attract and retain the best talent.

In 2019 [we won the 'Innovation in Flexible Working' Award](#) at the [workingmums.co.uk Top Employer Awards](#). This was in recognition of the fact that our flexible policies and practices are truly innovative and break new ground.

In 2017 we brought in a programme to set the gold standard for flexible working:

- We relocated our office in London, renovated our workspace in York and Cardiff, and opened a new site in Birmingham
- We brought in new contracts for staff (office-based, home-enabled or multi-location) and transformed our IT to enable remote working
- We gave staff the opportunity to have a better work-life balance by giving them choice about what part of the day/evening or weekend they prefer to work

Our ways of working in numbers

- 69% of staff said they are more satisfied
- 75% of staff said they are more likely to stay working at the FSA
- 80% of staff said they are more productive
- £2.2m saved by changing office space

Our [Oh wow! Our Ways of Working blog](#) explores how we introduced the smarter working programme.

[Download our brochure](#). Learn more about how we have worked to protect your plate over the last 20 years and our vision for the future.