

Happy Hounds Wales Ltd recalls frozen raw dog food products because of the possible presence of salmonella

Happy Hounds Wales Ltd is taking the precautionary step of recalling a number of raw dog food products because they may contain salmonella.

Product details

Frozen Beef Kidney

Pack size 1kg
Batch code 962
Best before 26 October 2021

Frozen Whole Heart

Pack size Individual Item
Batch code 962
Best before 26 October 2021

Frozen Chicken and Beef Sleeve

Pack size 1kg
Batch code 1344/962
Best before 2 November 2021

Frozen Lamb and Beef Sleeve

Pack size 1kg
Batch code 962-966
Best before 4 November 2021

Frozen Diced Heart

Pack size 1.5kg
Batch code 962
Best before 26 October 2021

Risk statement

The products listed above may contain salmonella. Salmonella is a bacterium that can cause illness in humans and animals. The product could therefore carry a potential risk because of the presence of salmonella, either through direct handling of the pet food, or indirectly, for example from pet feeding bowls, utensils or contact with the faeces of animals.

In humans, symptoms caused by salmonella usually include fever, diarrhoea and

abdominal cramps. Infected animals may not necessarily display signs of illness, but symptoms can include diarrhoea.

Action taken by the company

Happy Hounds Wales Ltd is recalling the above products on a precautionary basis. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the product.

[Customer Notice: Happy Hounds Wales Ltd recalls frozen raw dog food](#)

Our advice to consumers

(pet owners): If you have bought any of the above products do not use them. Instead, return them to the store from where they were bought for a full refund. When handling and serving raw pet food it is always advised to clean utensils and feeding bowls thoroughly after use. Consumers should wash hands thoroughly after handling raw pet food, bowls, utensils or after contact with the faeces of animals. Raw pet food should be stored separately from any food (especially ready to eat foods). Care should be taken when defrosting to avoid cross contamination of foods and surfaces.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-57-2020

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