

## Update 3 - SFC recalls SFC Chicken products because of the presence of Salmonella

SFC are recalling SFC Chicken Poppets and Take-Home Boneless Bucket because Salmonella has been found in the products. Batch codes starting with an L are displayed on the inner packaging inside the box. This update extends the recall of SFC Chicken Poppets to include all batch codes for the products with best before dates of 24 September and 31 October 2021.

Further investigations are ongoing for this brand, should more product be identified, a further update will be provided. We have also issued advice to consumers on cooking and good hygiene to avoid cross contamination and reduce the risk of food poisoning. If followed correctly, the cooking instruction on the label is enough to kill any salmonella present.

### Product details

#### SFC Take-Home Boneless Bucket

Pack size	650g
Batch code	All codes
Best before	28 November 2021

#### SFC Chicken Poppets

Pack size	190g
Batch code	All codes
Best before	24 September 2021 31 October 2021

#### SFC Chicken Poppets

Pack size	190g
Batch code	L:25820
Best before	28 February 2022

### Risk statement

The presence of Salmonella in the products listed above.

Symptoms caused by Salmonella usually include fever, diarrhoea and abdominal cramps.

## Action taken by the company

SFC is recalling the above products. Further investigations are ongoing at SFC to identify if further products are affected. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the product. Please see the attached notice.

PDF

[View Customer notice: SFC chicken products as pdf\(Open in a new window\)](#) (2.15 MB)

## Our advice to consumers

If you have bought any of the above products do not eat them. Instead, return them to the store from where they were bought for a full refund or alternatively, email a photo of the product packaging clearly showing the best before date and the batch code information printed on the inner bag of the products to [customerservices@sfcwholesale.co.uk](mailto:customerservices@sfcwholesale.co.uk) for a refund and then safely dispose of the product at home.

We are encouraging consumers to follow cooking instructions and practise good hygiene to avoid cross contamination and contracting salmonellosis, to protect themselves and their families. If followed correctly, the cooking instruction on the label is enough to kill any salmonella present. Please see above for a link to this advice.

## Related alerts

- [FSA-PRIN-10-2021-update-4: Update 4 - SFC recalls SFC Chicken products because of the presence of Salmonella](#)
- [FSA-PRIN-10-2021-update-2: SFC recalls SFC Chicken products because of the presence of Salmonella](#)
- [FSA-PRIN-10-2021: SFC recalls SFC Chicken products because of the presence of Salmonella](#)
- [FSA-PRIN-10-2021-update-1: SFC recalls SFC Chicken products because of the presence of Salmonella](#)

## About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-10-2021-update-3

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