

Natural Instinct recalls several products containing duck because salmonella has been found in the products

Natural Instinct Ltd is recalling several dog food products containing duck because salmonella has been found in the products.

Product details

Working Dog Duck

Pack size	1kg and 2x500g
Use by	08 January 2022 15 January 2022 22 January 2022 13 February 2022 20 February 2022 11 March 2022 18 March 2022

Pure Duck

Pack size	1kg and 2x500g
Use by	08 January 2022 15 January 2022 22 January 2022 13 February 2022 20 February 2022 11 March 2022 18 March 2022

Working Dog Puppy

Pack size	1kg and 2x500g
Use by	15 January 2022 22 January 2022 13 February 2022 20 February 2022 11 March 2022

Duck Carcass

Pack size	Pack of 2
Use by	08 January 2022 15 January 2022 20 February 2022

Duck Necks

Pack size	Pack of 6
Use by	15 January 2022 22 January 2022

Risk statement

The presence of Salmonella in the products listed above.

In humans, symptoms caused by salmonella usually include fever, diarrhoea and abdominal cramps. Infected animals may not necessarily display signs of illness, but symptoms can include diarrhoea.

Action taken by the company

Natural Instinct is recalling the above products. Point of sale notices will be displayed in all retail stores that are selling these products. These notices explain to customers why the products are being recalled and tell them what to do if they have bought the product.

PDF

[View Natural Instinct recall notice as pdf\(Open in a new window\)](#) (224.49 KB)

Our advice to consumers

(Pet owners) If you have bought any of the above products do not use them. Instead, return them to the store from where they were bought for a full refund. When handling and serving raw pet food it is always advised to clean utensils and feeding bowls thoroughly after use. Consumers should wash hands thoroughly after handling raw pet food, bowls, utensils or after contact with the faeces of animals. Raw pet food should be stored separately from any food (especially ready to eat foods). Care should be taken when defrosting to avoid cross contamination of foods and surfaces.

About product recalls and withdrawals

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Withdrawal Information Notices and Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-39-2021

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