

# Highland Spring Ltd recalls 750ml sparkling spring water because of a manufacturing fault causing the glass bottles to explode

Highland Spring Ltd is recalling their 750ml glass bottle of sparkling spring water on a precautionary basis because there have been a small number of reports that the bottles have exploded.

## Product details

### Highland Spring Sparkling Spring Water (Glass Bottle)

|            |                         |
|------------|-------------------------|
| Pack size  | 750ml                   |
| Batch code | 1137 (Use by MAY 2023A) |
| Batch code | 1138 (Use by MAY 2023A) |
| Batch code | 1139 (Use by MAY 2023A) |
| Batch code | 1172 (Use by JUN 2023A) |
| Batch code | 1173 (Use by JUN 2023A) |
| Batch code | 1201 (Use by JUL 2023A) |
| Batch code | 1202 (Use by JUL 2023A) |

## Risk statement

There is a risk that glass bottles may explode which may cause injury.

## Action taken by the company

Highland Spring Ltd is recalling the above product. A point of sale notice will be displayed in all retail stores that are selling this product. This notice explains to customers why the product is being recalled and tells them what to do if they have bought the product. Please see the attached notice.

PDF

[View Customer notice: Highland Spring recalls 750ml glass bottle of sparkling water as pdf\(Open in a new window\)](#) (220.54 KB)

## Our advice to consumers

If you have bought the above product, do not drink it. Please contact Highland Spring Ltd on [enquiries@highlandspringgroup.com](mailto:enquiries@highlandspringgroup.com) or call 01764 660 500 for a refund. Please avoid unnecessary handling of the product and do not return to the store, instead, safely dispose of the

product.

## **About product recalls and withdrawals**

If there is a problem with a food product that means it should not be sold, then it might be 'withdrawn' (taken off the shelves) or 'recalled' (when customers are asked to return the product). The FSA issues Product Recall Information Notices to let consumers and local authorities know about problems associated with food. In some cases, a 'Food Alert for Action' is issued. This provides local authorities with details of specific action to be taken on behalf of consumers.

Ref: FSA-PRIN-45-2021

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