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The FSA’s Performance in the 1st Quarter of 2019/20 saw good progress being made against the priorities set by the Board.

On EU Exit, the objective of FSA’s Programme has now been met and all individual projects have been incorporated into business-as-usual. In April, we assessed the outputs of the projects and did one of two things: continue and embed these new capabilities (most projects) or pause with the aim to re-start closer to the 31 October date where this was more appropriate (imports - prenotification, laying additional ‘wash up’ statutory instruments and rebadging documentation). Following a stock take we have now begun reactivating paused activity and assuring ourselves that our new systems and processes are working as we require for exit day. Imports remains our highest remaining priority and work on pre-notification is being scaled up and we continue to work closely with Defra. The FSA will reactivate its Incident Management Plan from early September.

On the FSA’s 2nd strategic priority of regulatory reform, the Regulating Our Future (ROF) Programme, there continues to be good progress. The methodology to deliver National Inspection Strategies (NIS) has been agreed, and we are actively working with stakeholders on proposals to trial NIS in the future. The activity to transform food standards delivery is underway. Work has commenced to design the new delivery framework, in consultation with stakeholders. The “Register a food business” (RAFB) service has seen an increase in the number of Local Authorities (LAs) using the service to 14 and 967 new businesses have registered using it. Plans are in place to support a greater take up of the service and open the service to a larger number of food business operators and LAs through a range of options. Currently a further 127 LAs have confirmed interest and are scheduled for onboarding between September 19 and March 20.

As part of the FSA’s strategic priority of doing the day job exceptionally well we are presenting some of our Nutrition measures that demonstrate the contribution of FSA Northern Ireland to the NI Obesity Strategy ‘A Fitter Future for All’ and the NI Programme for Government. MenuCal is a free online tool to help NI food businesses manage allergen information and calculate calories in their food: recent statistics indicate a 68% increase in users from May 2018 to May 2019 and a 66% increase in recipes placed on the online tool over the same time period.

The FSA has a balanced budget and prioritised business plan for 19/20 which will continue to drive further improvements in value for money. The FSA’s financial forecasting is to be within all HMT limits for the year 19/20, ending 31 March 2020, including the additional funding received for EU Exit. FSA funding for 2020/21 is expected to be agreed with HM Treasury in the Spending Round 2019 settlement before the FSA Board in September with a full multi year Spending Review expected in 2020.
**EXECUTIVE SUMMARY**

**OUR PERFORMANCE IN Q1 2019/20**

- **68%** Increase in MenuCal users since May 2018
- **66%** Increase in number of recipes placed on MenuCal since May 2018
- **70.8%** of food businesses within the scope of FHRS achieved a rating of 5 (‘very good’)
- **97.5%** Meat FBOs rated Satisfactory or above for compliance
- Increase to 11th from 14th in November 18 out of 80 public sector bodies surveyed by the Reputation Institute and the top regulator
- 0.9 point increase in Public Reputation at 76.8 since November 18
- People report following recommended food safety practices at home

*Food Standards Agency*

food.gov.uk
11th out of 80 public sector bodies surveyed by the Reputation Institute and the top regulator

+0.9 point increase in Reputation Institute tracker score since Q3 18/19 at 76.8

Of those aware of the FSA, 66% trust FSA to do its job, a slight decrease compared to Q3 18/19
% of food businesses within the scope of FHRS achieving FHRS rating of ‘5 – very good’ (England, Wales and Northern Ireland consolidated)

- 78.4% in Northern Ireland
- 68.3% in Wales
- 70.7% in England

- Ratings of 5 increased by 0.6% point since Q4

% of food businesses within the scope of FHRS achieving FHRS rating of 2 or lower (England, Wales and Northern Ireland consolidated)

- 1.0% in Northern Ireland
- 3.8% in Wales
- 4.8% in England

- Ratings of 2 or lower decreased by 0.3% point since Q4
Number of Meat FBOs rated ‘good’ (England, Wales and Northern Ireland consolidated)

Number of Meat FBOs rated ‘improvement necessary’ or ‘urgent improvement necessary’ (England, Wales and Northern Ireland consolidated)

Progress towards ambition for year one 25% reduction in improvement and urgent improvement necessary FBOs

4 FBOs increase in businesses rated ‘improvement necessary’ and ‘urgent improvement necessary’ from 19 at end of March to 23. All FBOs in these categories are subject to additional audit and inspection scrutiny.

2.13% increase in FBOs rated ‘good’ since Q4.

97.48% FBOs rated satisfactory or above for compliance

23 FBOs rated improvement necessary or below for compliance

Ambition: 25% reduction from June 2018 to June 2019
PEOPLE REPORT FOLLOWING RECOMMENDED FOOD SAFETY PRACTICES IN THEIR HOME

2018 IRP score at 67 out of 100 has remained the same since 2016

-4% decrease in respondents reporting always washing their hands before starting to prepare/cook food since 2016

82% of respondents reported always washing their hands before starting to prepare / cook food

39% of men

50% of women

reported always using a different chopping board for different foods

Cleanliness

Cross-contamination

2010 2012 2014 2016 2018

% of people following food safety practice in the home by gender 2010-2018
Number of MenuCal Users

Number of Recipes placed on MenuCal

Number of CalorieWise outlets by Northern Ireland Council Area

% Awareness of recommended daily Calorie Intake

68% Increase in MenuCal Users from May 2018 to May 2019

Of business using MenuCal and reporting employee numbers 69% have 50 employees or less

66.3% Increase in Recipes placed on MenuCal May 2018 to May 2019
Consumers demand for information about healthy options has shown a slight increase at takeaway outlets. However, there has been a decline in other outlets from previous years.
Modern, Accountable Excellent Regulator
Forward Look to 2020

Embed our RISK ANALYSIS approach into the business
- Make new food and feed risk analysis processes work and build capability
- Anticipate and bring forward priority issues driven by our new EU

Fully functioning NATIONAL FOOD CRIME Unit
- Improved understanding of strategic threat and defined thresholds
- Requisite platforms to support intelligence and investigative functions
- Interim executive powers and progression

REGULATION and its MODERNISATION
- Developing and introducing the UK framework for food and feed safety
- Trial Primary Authority National Inspection Strategies and Assurance Standards
- Design a new Food Standards delivery model
- Develop and progress a single, coherent, Operations Transformation Delivery Plan

ALLERGENS in Food
- Develop a new Allergy strategy and supporting Allergy programme approach
- Lead the implementation of the new Allergens Labelling requirements for pre packed for direct sale foods
- Review of current methods of data capture for allergic reactions
- Engage with consumer groups, healthcare professionals and industry representatives to gain support for the strategy
- Review evidence base, working with Science Council, to ensure that we make best use of science and evidence

Deliver our EU EXIT plan and embed
- Contingency plans for a no deal EU Exit are in place
- UK exits the EU: implement FSA exit plan with functioning domestic food law
- Ongoing implementation supporting the outcome of negotiations

KNOWLEDGE GATHERING and SURVEILLANCE
- New surveillance / knowledge gathering / issue prioritisation embedded
- Pursue food-borne allergens as ‘flagship’ public health/safety challenge
- A coherent, cross-FSA framework sampling strategy

Building our ENGAGEMENT capability
- Build and maintain our external and international affairs
- Grow influence & impact with our science
- Improved & expanded capabilities in issuing food notification
- Engage on a bilateral / multilateral basis on key FSA policy issues

Our PEOPLE are Supported
- Delivering business-critical skills as part of our Strategic Capabilities Plan
- Our Fit for Change model is embedded and leadership strategies developed
- New Pay & Reward Strategy, Embed ASPIRE values and Diversity & Inclusion strategy

Spending Round/Spending Review
- FSA funding for 2020/21 to be agreed with HMT in Spending Round 2019 settlement in September
- Submission allows FSA to deliver its priorities
- Continue to support FSA strategy and ensure SR20 is aligned

Food we can trust operating outside the EU
New regulatory model launches

A robust evidence base in our work applied and openly communicated to protect consumers’ interests
An effective and resilient organisation, with highly skilled leaders enabling the FSA to be recognised as an excellent, accountable modern regulator

2019
2020
DELIVERING OUR CORPORATE PRIORITIES

Q1 2019/20 (Apr-Jun)

- Stock take of FSA plans to deliver in either scenario shows readiness: Delivered
- Developed methodology to implement modernised delivery model: Delivered
- Training manual on Food Standards updated and issued: Delivered
- Improved mechanisms of cooperation across expanded relationship base: Delivered

Q2 2019/20

- Contingency plans for a no deal EU Exit are in place: Ongoing
- Ongoing implementation supporting the outcome of negotiations: Ongoing
- Continued engagement with stakeholders to further reduce burdens via enhanced National Inspection Strategy proposals: Ongoing
- Engage stakeholders to further progress case for mandatory display of FHRS in England: Ongoing
- Identification of unanticipated issues through European and Global networks and surveillance to inform future policy: Ongoing
- A comprehensive, but lay, document setting out the FSA risk analysis process (Risk assessment, Risk management and Risk communication): Ongoing
DELIVERING OUR CORPORATE PRIORITIES

Q1 2019/20 (Apr-Jun)

Knowledge Gathering and Surveillance
- Sampling strategy agreed
  - Delivered

Horizon scanning recommendations agreed
  - Delivered

Stakeholder communications plan developed
  - Delivered

Standard Operating Procedures and owners identified
  - Delivered

CLUE digital platform adopted for initial cases
  - Delivered

Review of senior engagement with other Govt Departments
  - Delivered

Coordinated FSA engagement forum meet regularly to align and target engagement
  - Delivered

Fully functioning NFCU

- Tasking process embedded and tactical assessment renewed
  - Delivered

- Joint training group established
  - Delivered

Building our Engagement Capability

- Engagement to support case for executive powers
  - Ongoing

- Cadre of senior leaders and subject matter experts deployed as spokespeople
  - Delivered

Q2 2019/20

- Phase 1 of implementation plan
  - Delivered

- Establishment of a cross FSA ‘Knowledge Gathering and Surveillance’ Programme
  - Ongoing

- Establishment of a cross FSA ‘Knowledge Gathering and Surveillance’ Programme
  - Ongoing
DELIVERING OUR CORPORATE PRIORITIES

Our People are Supported

Q1 2019/20 (Apr - Jun)

- Supporting staff with the FSA management fundamentals framework
  - Delivered

- Diversity Council agree action plans for three Diversity & Inclusion strategy outcomes
  - Delivered

Q2 2019/20

- Implement manager support for ‘Fit for Change’ improved approach to change
  - Ongoing

Allergens in Food

Key

Delivered to schedule
Off track but target deliverable
Off track

- Strategy on labelling agreed by Board May 2019
  - Delivered

- Agreement of Science Council to establish working group to focus on allergens including horizon scanning
  - Delivered

- Review of current methods of data capture for allergic reactions
  - Ongoing

- Engage consumer groups, healthcare professionals and industry representatives to support strategy, refreshing engagement
  - Ongoing
MAKING THE FSA A GREAT PLACE TO WORK – ATTRITION AND RECRUITMENT

% Gross Attrition (Leavers) Annualised by Quarter

Recruitment activity in Quarter 1

Target: To be below Civil Service Average calculated at 11%

Headcount by Quarter Apr 2018 – June 2019

Recruitment Campaigns were run in Q1 encompassing 118 posts

Posts accepted in Q1, of which 40 relate to campaigns run in Q4 and 45 relate to Q1 campaigns

35 more staff at Q1 than Q4 2018/19

90

85

66 new Starters in Q1
## Affordability – How the FSA is Performing Against HM Treasury Limits

<table>
<thead>
<tr>
<th></th>
<th>2019/20 Full Year Forecast £m</th>
<th>2019/20 Limits £m</th>
<th>Fav/(Adv) Availability £m</th>
<th>Fav/(Adv) Variance %</th>
<th>RAG status</th>
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<tbody>
<tr>
<td><strong>Westminster</strong> (inc EU Exit)</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Net Administration Expenditure (excluding depreciation)</td>
<td>46.6</td>
<td>47.1</td>
<td>0.5</td>
<td>1%</td>
<td>Green</td>
</tr>
<tr>
<td>Net Programme Expenditure (exc dep’n)</td>
<td>44.3</td>
<td>45.7</td>
<td>1.4</td>
<td>3%</td>
<td>Green</td>
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<tr>
<td>Resource Departmental Expenditure Limit (DEL) (exc dep’n)</td>
<td>90.9</td>
<td>92.8</td>
<td>1.9</td>
<td>2%</td>
<td>Green</td>
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<tr>
<td>Resource Annually Managed Expenditure (AME) - ringfenced</td>
<td>0.8</td>
<td>9.6</td>
<td>8.8</td>
<td>92%</td>
<td>Green</td>
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<tr>
<td>Capital (DEL)</td>
<td>8.7</td>
<td>8.3</td>
<td>(0.4)</td>
<td>(5%)</td>
<td>Yellow</td>
</tr>
<tr>
<td><strong>Wales</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>RDEL</td>
<td>3.7</td>
<td>3.7</td>
<td>0</td>
<td>0</td>
<td>Green</td>
</tr>
<tr>
<td>CDEL Capital – IT / Accommodation</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Green</td>
</tr>
<tr>
<td><strong>Northern Ireland</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>RDEL</td>
<td>9.1</td>
<td>9.5</td>
<td>0.4</td>
<td>4%</td>
<td>Green</td>
</tr>
<tr>
<td>CDEL Capital – IT / Accommodation</td>
<td>0.1</td>
<td>0.1</td>
<td>0</td>
<td>0</td>
<td>Green</td>
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## Breakdown of Corporate Priorities and Key Areas of Spend

<table>
<thead>
<tr>
<th>Category</th>
<th>2018/19 Actuals £m</th>
<th>2019/20 Forecast £m</th>
<th>Change £m</th>
</tr>
</thead>
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<tr>
<td>FSA TOTAL (RDEL &amp; CDEL) of which</td>
<td>98.8</td>
<td>112.5</td>
<td>13.7</td>
</tr>
<tr>
<td>National Food Crime Unit (NFCU)</td>
<td>2.8</td>
<td>5.4</td>
<td>2.6</td>
</tr>
<tr>
<td>EU Exit excl. NFCU</td>
<td>11.1</td>
<td>11.5</td>
<td>0.4</td>
</tr>
<tr>
<td>Risk Analysis</td>
<td>1.4</td>
<td>3.0</td>
<td>1.6</td>
</tr>
<tr>
<td>Science Programme excl Risk Analysis</td>
<td>3.6</td>
<td>5.5</td>
<td>1.9</td>
</tr>
<tr>
<td>Operations excl. NFCU</td>
<td>27.5</td>
<td>28.7</td>
<td>1.2</td>
</tr>
<tr>
<td>Official Controls via LAs</td>
<td>5.2</td>
<td>5.2</td>
<td>0</td>
</tr>
<tr>
<td>Doing the day job well</td>
<td>47.2</td>
<td>53.2</td>
<td>6.0</td>
</tr>
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