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**PERFORMANCE AND  
RESOURCES REPORT  
Q4 2019/20  
(FSA 20/06/11)**

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Food Standards Agency  
Business Committee  
17 June 2020

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# FOREWORD

BY CHRIS HITCHEN, DIRECTOR OF FINANCE AND PERFORMANCE



## **The FSA's Performance in the 4th Quarter of 2019/20 saw good progress being made against the priorities for the year set by the Board.**

During the 4<sup>th</sup> quarter the FSA has re-prioritised to ensure food remains to be safe and what it says it is during the COVID-19 outbreak. The impact of COVID-19 on the FSA's 2020/21 priorities and resources will be discussed by Business Committee in a separate paper. The impact of COVID-19 had minimal impact on this quarter's report, however there will be a more significant impact seen in the 1st quarter ending June 2020.

On EU Exit, whilst accepting the profound impacts of COVID-19, ensuring FSA's readiness for the end of the EU Transition period remains the FSA's highest priority Programme. To mitigate the impact of COVID-19, the FSA has reviewed and prioritised its activities within the EU Transition Programme, to ensure those projects with the most activity still remain and with highest relative impact of outstanding work retain the necessary resources. As such these activities remain broadly on track. However, the continued impact of COVID 19 on factors outside the control of the FSA, e.g. timescales for negotiation, development of physical infrastructure at borders, will make delivery increasingly more challenging.

On the FSA's 2nd strategic priority of regulatory reform Achieving Business Compliance (ABC) Programme, there continues to be good progress.

At the end of March 2020 152 Local Authorities had signed up to the "Register a food business" (RAFB) service, with more than 9,000 new businesses registered using it. The FSA therefore exceeded it's ambition to sign up 150 Local Authorities by the end of quarter four.

The FSA's headline outcome-based ambition is measured annually through the number of human cases of foodborne disease (slide 5), 2019 saw a reduction on the 4 pathogens included in the report. The FSA continues to partner with national surveillance bodies and other relevant stakeholders to ensure that we have fully examined all available data to understand any underlying issues. It should be noted that there's always some annual variation in the incidence of foodborne disease. Because of this expected variation, the FSA Board sets baseline levels which are the thresholds for action, and all 4 pathogens in 2019 were below these thresholds, so no further action is deemed necessary at the moment. The FSA plays a key role working with delivery partners to ensure food businesses fulfil their responsibility of ensuring food is safe and what it says it is.

The number of open local authority performance management cases (slide 8) remains unchanged for this quarter. We have given detailed direction to all local authorities on responding to the COVID-19 pandemic and are conscious of the significant impact on delivery of planned interventions programmes in 2020/21.

The FSA has closely managed its resources, and has kept within all HMT limits in the year ending 31 March 2020. The additional £3m provided by HMT in Q2 to fund a possible no-deal exit from EU was not needed and makes up the EU Exit underspend. Programme underspend was primarily due to increased income from changes to the charge rate and the FSA re-prioritising resources to ensure EU exit readiness, which resulted in some delays to important but non-urgent Science expenditure. COVID-19 means that the FSA's balanced budget for 20-21 is now being reprioritised which is covered in a separate paper. The FSA continues to prepare for SR20 which expected to cover the financial period from 2021/22 to 2023/24.

## FOOD IS SAFE



All four pathogens have shown a decrease in 2019

Campylobacter 2.1%

Escherichia coli O157  
15.2%

Salmonella 5.7%

Listeria monocytogenes  
11.6%

## EXECUTIVE SUMMARY

### OUR PERFORMANCE IN Q4 2019/20



FOOD IS SAFE

**72.0%**

of total applicable businesses achieved an FHRs rating of 5 ('very good')

FOOD IS SAFE

**84%**

of surveyed people recognise the FHRs sticker

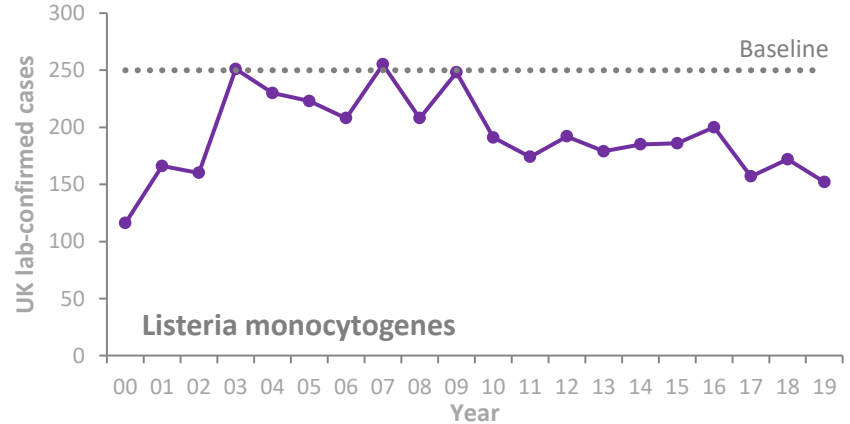
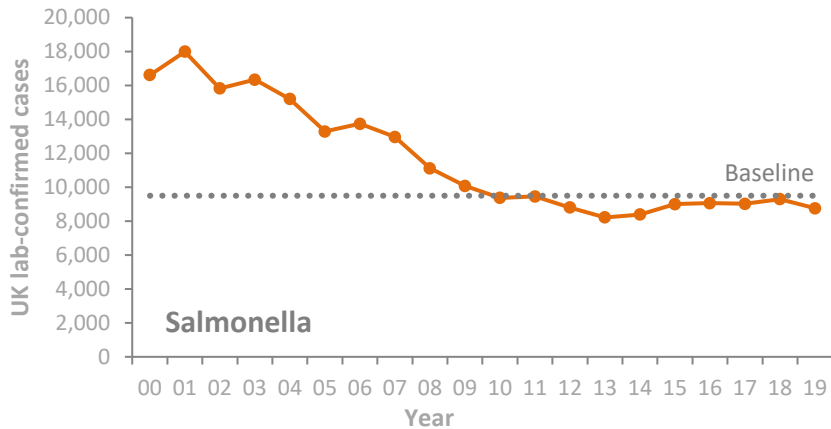
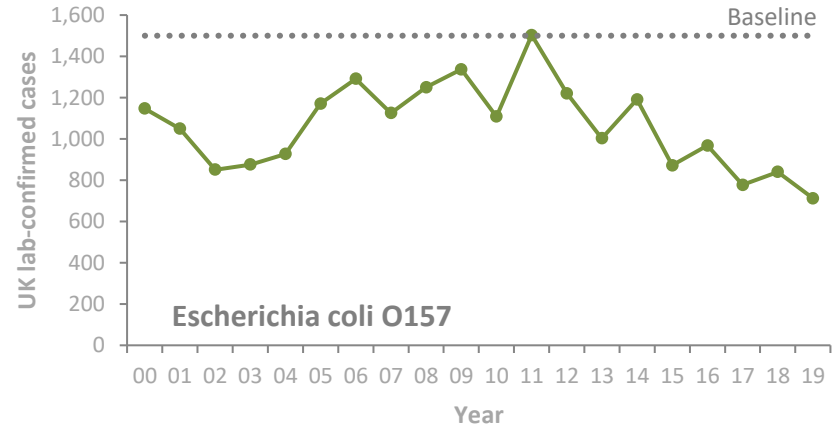
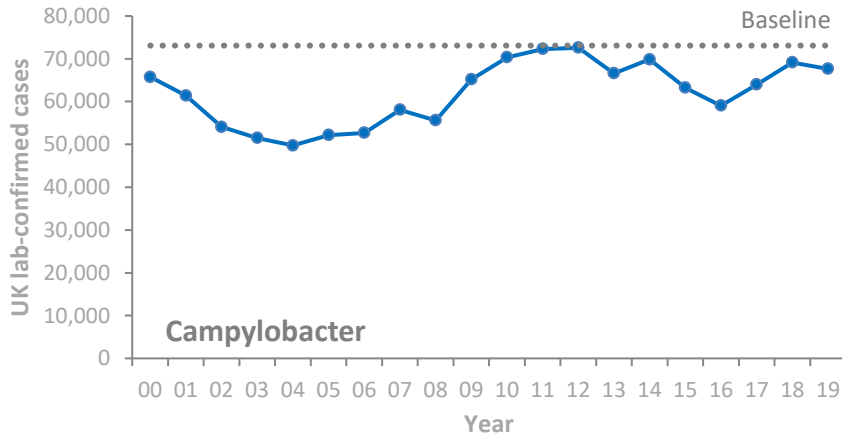
FOOD IS SAFE

**97.9%**

Meat FBOs rated Satisfactory or above for compliance

# HUMAN CASES OF FOODBORNE DISEASE

This is why the FSA exists, to protect the public from foodborne disease. All of our measures contribute to delivery of these Q4 statistics, updated annually in March. All of the four pathogens are showing reductions in 2019 compared to 2018.



2.1% decrease in  
Campylobacter UK Lab  
confirmed cases

15.2% decrease in E.Coli  
O157 UK Lab confirmed  
cases

5.7% decrease in  
Salmonella UK Lab  
confirmed cases

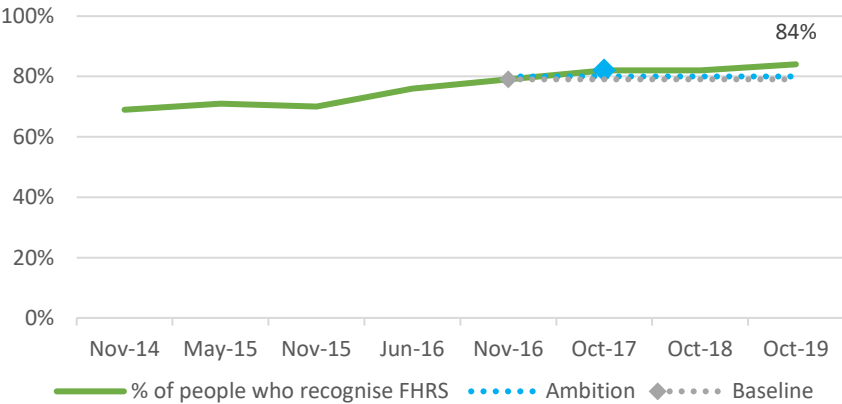
11.6% decrease in Listeria  
monocytogenes UK Lab  
confirmed cases

FOOD IS SAFE  
AND WHAT IT  
SAYS IT IS

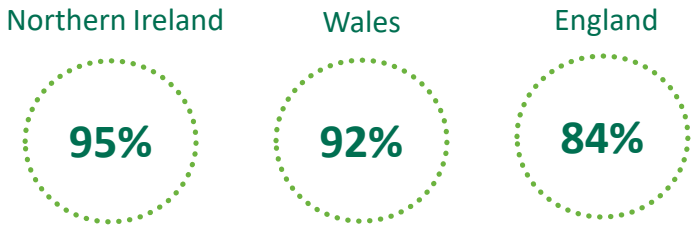
# FOOD HYGIENE RATING SCHEME RECOGNITION AND USE



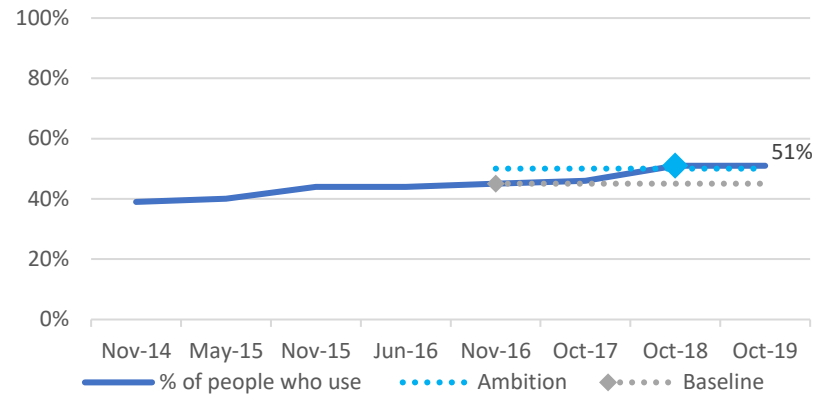
UK Recognition of FHRs Stickers  
between Nov 2014 – October 2019 (England, Wales and Northern  
Ireland consolidated)



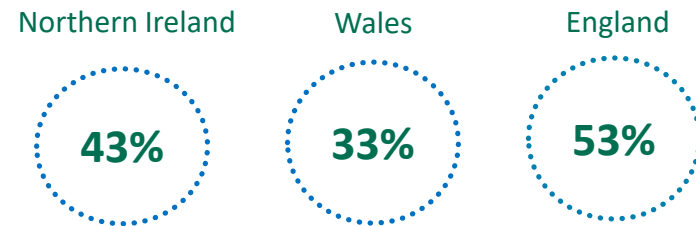
% of surveyed people recognise the FHRs sticker as at  
October 2019 by country



% of people who use the Food Hygiene Rating Scheme  
between Nov 2014 – October 2019 (England, Wales and Northern  
Ireland consolidated)



% of surveyed people report using the food hygiene rating as at  
October 2019 by country



**2%** increase in people recognising the FHRs sticker  
between October 2018 and October 2019



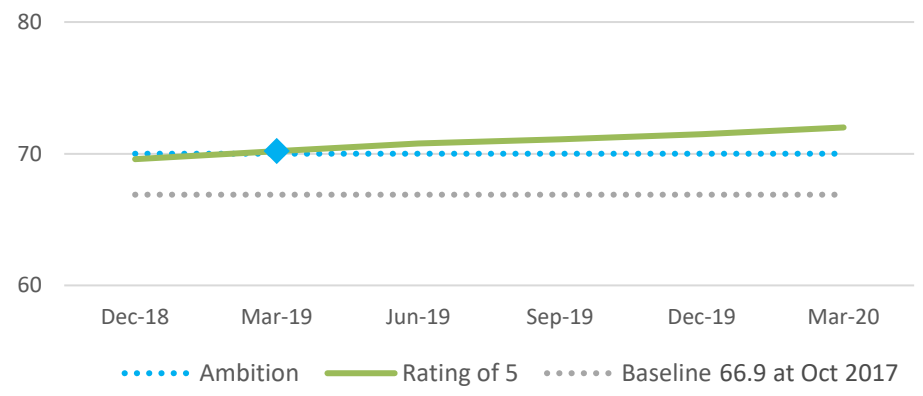
**0%** remains unchanged at 51% in people using the  
FHRs scheme between October 2018 and  
October 2019



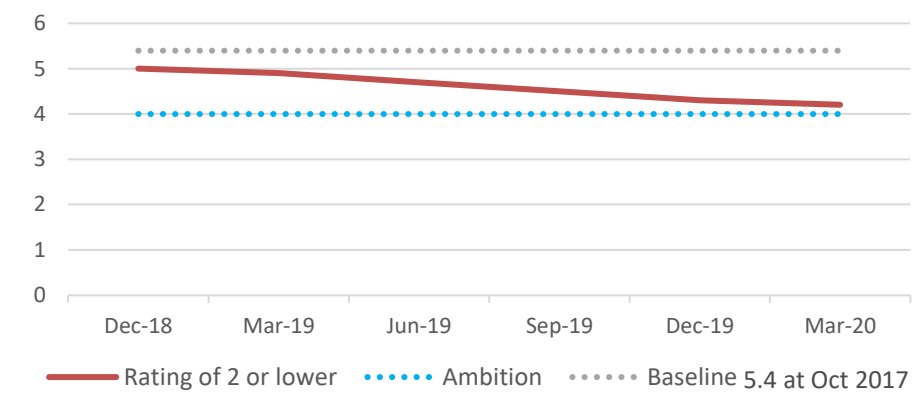
# FOOD HYGIENE RATING SCHEME



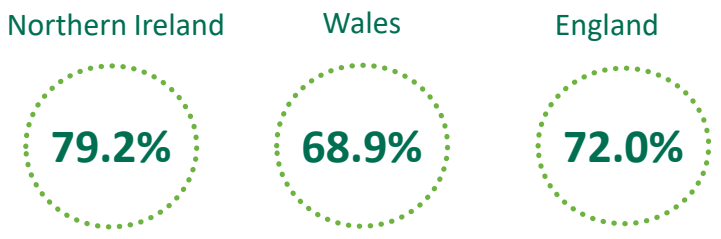
% of food businesses within the scope of FHRs achieving FHRs rating of '5 – very good' (England, Wales and Northern Ireland consolidated)



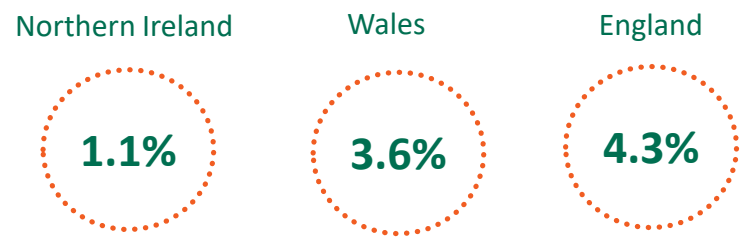
% of food businesses within the scope of FHRs achieving FHRs rating of 2 or lower (England, Wales and Northern Ireland consolidated)



% of food businesses within the scope of FHRs with a rating of 5 as at 31 March 2020 by country



% of food businesses within the scope of FHRs with a rating of 2 or lower as at 31 March 2020 by country

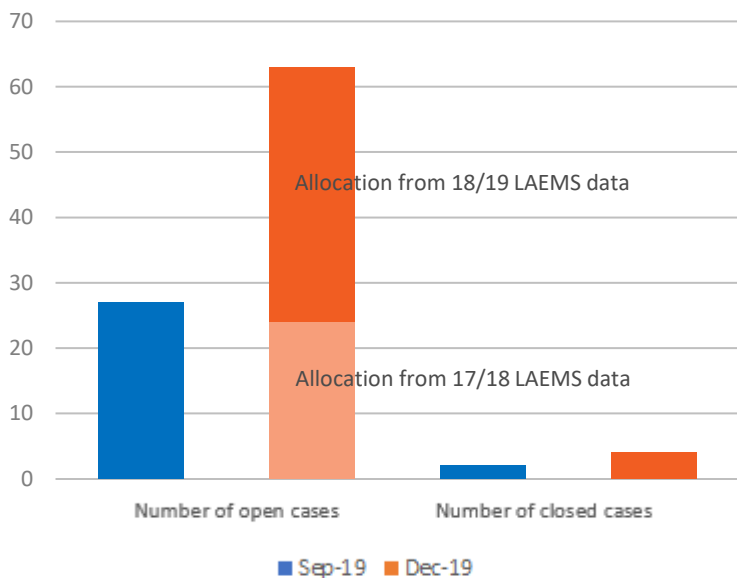


**↑ +0.5% point** ratings of 5 at **72.0%** since Q3

The period around the coming into force of legislation requiring the display of ratings has resulted in the largest increases in ratings of '5 – very good' in both Wales (November 2013) and Northern Ireland (October 2016).

**↓ -0.1% point** ratings of 2 or lower at **4.2%** since Q3

Number of open and closed cases where we are currently or had been previously intervening with the local authority on food hygiene performance issues at the end of Q4 2019/20

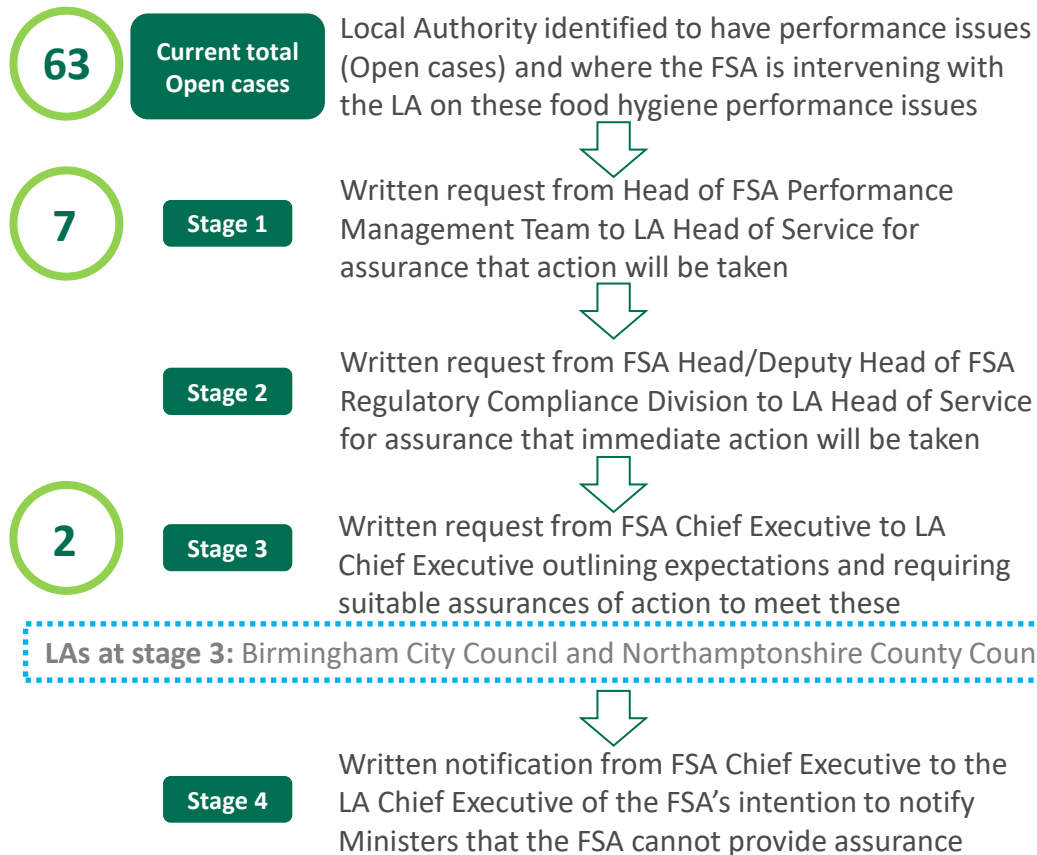


Total number of LAs in England that have responsibility for food hygiene controls: 324

These are cases where performance issues were identified on the basis of the 2017/18 LAEMS data and 2018/19 LAEMS data. Local authorities are asked to provide a suitable time bound action plan to secure the required improvements.

Number of Local Authorities subject to escalation at the end of Q4 2019/20

No. of LAs

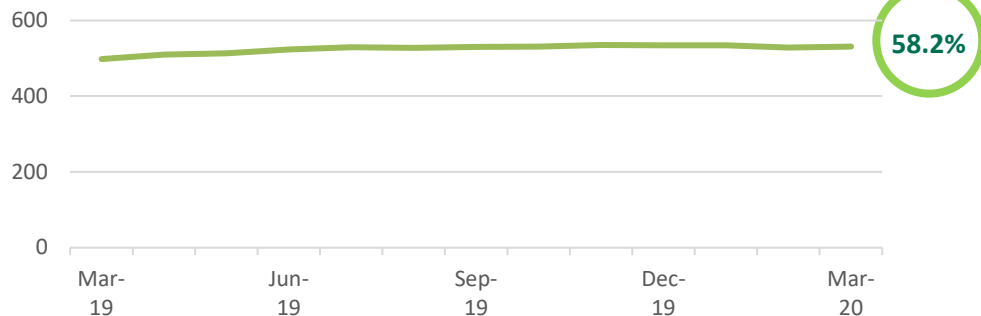


Where action is not taken by a local authority or where improvements are not sustained, we follow an escalation procedure so that public health is protected, and consumer confidence maintained – a staged approach is taken to engage involving increasingly senior levels of management within the local authority and the FSA as required, as well as other government bodies if appropriate.



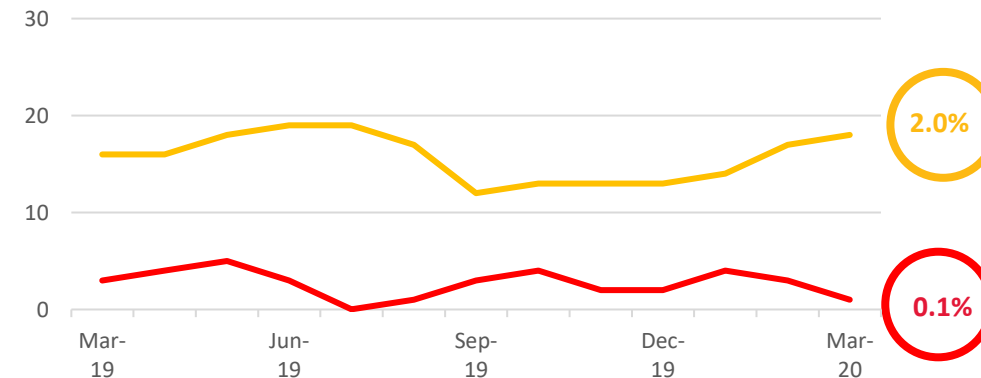
# MEAT FOOD BUSINESS OPERATOR (FBO) COMPLIANCE

Number of Meat FBOs rated 'good' (England, Wales and Northern Ireland consolidated)



58.2%

Number of Meat FBOs rated 'improvement necessary' or 'urgent improvement necessary' (England, Wales and Northern Ireland consolidated)



2.0%

0.1%

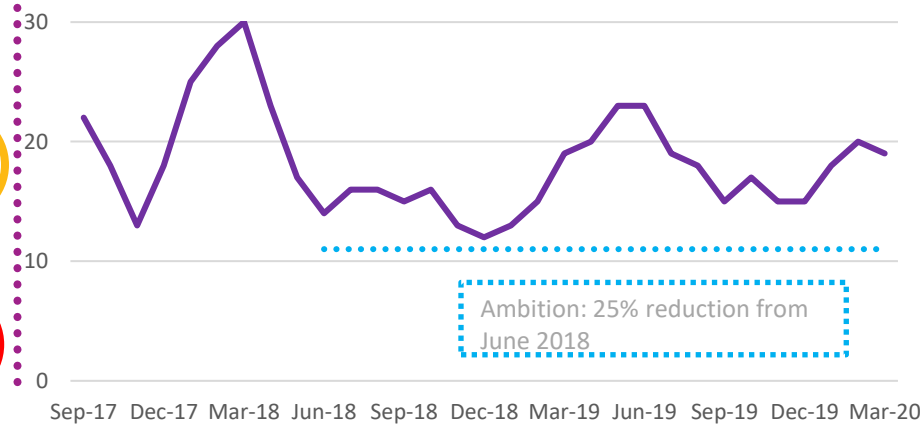
97.9%

FBOs rated satisfactory or above for compliance

19

FBOs rated improvement necessary or below for compliance

Progress towards ambition for a 25% reduction in improvement and urgent improvement necessary FBOs



Ambition: 25% reduction from June 2018

**4** ↑ FBOs an increase in businesses rated 'improvement necessary' and 'urgent improvement necessary' from Q3 at 19. All FBOs in these categories are subject to additional audit and inspection scrutiny.

**0.5%** ↓ point decrease in FBOs rated 'good' since Q3.



# Modern, Accountable Excellent Regulator 2019/20 Delivery



2019/20

## Embed our RISK ANALYSIS approach into the business

- Make new food and feed risk analysis processes work and build capability
- Anticipate and bring forward priority issues driven by our new EU

## Fully functioning NATIONAL FOOD CRIME Unit

- Improved understanding of strategic threat and defined thresholds
- Requisite platforms to support intelligence and investigative functions
- Interim executive powers and progression

## REGULATION and its MODERNISATION

- Developing and introducing the UK framework for food and feed safety
- Trial Primary Authority National Inspection Strategies and Assurance Standards
- Design a new Food Standards delivery model
- Develop and progress a single, coherent, Operations Transformation Delivery Plan

## ALLERGENS in Food

- Develop a new Allergy strategy and supporting Allergy programme approach
- Lead the implementation of the new Allergens Labelling requirements for pre packed for direct sale foods
- Review of current methods of data capture for allergic reactions
- Engage with consumer groups, healthcare professionals and industry representatives to gain support for the strategy
- Review evidence base, working with Science Council, to ensure that we make best use of science and evidence

## Deliver our EU EXIT plan and embed

- Contingency plans for a no deal EU Exit are in place
- UK exits the EU: implement FSA exit plan with functioning domestic food law
- Ongoing implementation supporting the outcome of negotiations

## KNOWLEDGE GATHERING and SURVEILLANCE

- New surveillance / knowledge gathering / issue prioritisation embedded
- Pursue food-borne allergens as 'flagship' public health/safety challenge
- A coherent, cross-FSA framework sampling strategy

## Building our ENGAGEMENT capability

- Build and maintain our external and international affairs
- Grow influence & impact with our science
- Improved & expanded capabilities in issuing food notification
- Engage on a bilateral / multilateral basis on key FSA policy issues

## Our PEOPLE are Supported

- Delivering business-critical skills as part of our Strategic Capabilities Plan
- Our Fit for Change model is embedded and leadership strategies developed
- New Pay & Reward Strategy, Embed ASPIRE values and Diversity & Inclusion strategy

## Spending Round/Spending Review

- FSA funding for 2020/21 agreed with HMT in Spending Round 2019 settlement in September
- Submission allows FSA to deliver its priorities
- Continue to support FSA strategy and ensure SR20 is aligned

2020/21

FOOD IS SAFE AND WHAT IT SAYS IT IS

MODERNISING REGULATION

FOOD WE CAN TRUST

GATHERING AND USING SCIENCE, EVIDENCE AND INFORMATION

BEING THE BEST ORGANISATION WE CAN BE

## AFFORDABILITY – HOW THE FSA IS PERFORMING AGAINST HM TREASURY LIMITS 2019/20

	2019/20 *Provisional Outturn £m	2019/20 Limits £m	Fav/(Adv) Availability £m	Fav/(Adv) Variance %	RAG status
<b>FSA Total (DEL &amp; CDEL) exc AME Westminster (inc. EU Exit)</b>	<b>108.5</b>	<b>116.4</b>	<b>7.9</b>	<b>7%</b>	●
Net Administration Expenditure (excluding depreciation & EU Exit)	<b>37.5</b>	<b>38.0</b>	<b>0.5</b>	<b>1%</b>	●
Net Programme Expenditure (excl. dep'n)	<b>37.0</b>	<b>39.8</b>	<b>2.8</b>	<b>7%</b>	●
Capital (CDEL) (excl EU Exit)	<b>5.4</b>	<b>6.1</b>	<b>0.7</b>	<b>11%</b>	●
EU Exit (Admin, Programme & Capital)	<b>15.1</b>	<b>18.4</b>	<b>3.3</b>	<b>18%</b>	●
<b>Wales</b>					
RDEL	<b>3.7</b>	<b>3.9</b>	<b>0.2</b>	<b>5%</b>	●
CDEL Capital – IT / Accommodation	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0%</b>	●
<b>Northern Ireland</b>					
RDEL	<b>9.8</b>	<b>10.1</b>	<b>0.3</b>	<b>3%</b>	●
CDEL Capital – IT / Accommodation	<b>0.0</b>	<b>0.1</b>	<b>0.1</b>	<b>100%</b>	●
Resource Annually Managed Expenditure (AME) - ringfenced	<b>3.9</b>	<b>9.6</b>	<b>5.7</b>	<b>59%</b>	●

\*Provisional outturn

## BREAKDOWN OF CORPORATE PRIORITIES AND KEY AREAS OF SPEND

	2018/19 Actuals £m	*2019/20 Full Year Actual £m	Change £m
FSA TOTAL (RDEL & CDEL) exc AME <i>of which</i>	<b>98.7</b>	<b>108.5</b>	<b>9.8</b>
National Food Crime Unit (NFCU)	<b>3.2</b>	<b>5.2</b>	<b>2.0</b>
EU Exit excl. NFCU	<b>11.1</b>	<b>12.8</b>	<b>1.7</b>
Risk Analysis inc. Science	<b>7.2</b>	<b>9.9</b>	<b>2.7</b>
Risk Management inc. Policy	<b>3.9</b>	<b>4.0</b>	<b>0.1</b>
Operations excl. NFCU	<b>27.7</b>	<b>28.7</b>	<b>1.0</b>
LA Support & Delivery of official controls	<b>8.3</b>	<b>7.9</b>	<b>(0.4)</b>
Doing the day job well	<b>37.3</b>	<b>40.0</b>	<b>2.7</b>